

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

Codebook

Prepared on December 22, 2025

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16. Please rate the quality of each of the following in your neighborhood:.....	65
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2025 SPRINGVILLE CITIZENS' VIEWPOINTS

History of the study

The purpose of this section of the code book is to provide a procedural history for the 2025 Springville Citizen's Viewpoints survey and to provide not only the specific methods of data collection and processing, but some context as to decisions that were made. The study is unique in that (1) it was undertaken at the request of the City of Springville, and (2) samples a cross-section of Springville residents to evaluate their perceptions regarding city services, the quality of life in the community, and to seek input for improving services.

Overview and project history

The 2025 Springville Citizens' Viewpoints study was a household survey of residents in Springville, Utah, building on prior data collection efforts conducted between 2004 and 2023. Survey fieldwork for the 2025 wave occurred from October through December. Consistent with earlier waves (2004–2023), the initial mailing included a personalized cover letter, a paper copy of the survey, and a postage-paid return envelope. Diverging from earlier mail-only efforts (2004–2021), but consistent with the 2023 wave, the 2025 Springville Citizens' Viewpoints survey also offered respondents the option to complete the survey electronically.

A multiple-wave data collection protocol was employed to maximize response rates while minimizing coverage error. After removing addresses included in the previous (2023) wave of the Springville Citizens' Viewpoints study, ten independent cross-sectional samples ($n = 500$ each) were randomly selected from the City of Springville's residential electric billing address list. Prior to sampling, business, landlord, and vacant addresses were removed from the sampling frame to the extent possible. The first cross-sectional sample was mailed via the U.S. Postal Service on Wednesday, 1 October 2025. Seven additional samples were subsequently fielded over the following seven weeks, with approximately one sample mailed per week. After mailing the eighth sample on 21 November 2025, the decision was made to discontinue further mailings. Although sampling efforts were designed to ensure coverage across the entire city, the study does not meet the criteria for formal neighborhood stratification. Nevertheless, the overall sample size was sufficiently large to yield an adequate number of responses from each neighborhood.

Respondent anonymity

To ensure complete anonymity, surveys did not include names or any other identifying information. In cases where respondents voluntarily provided identifying details, all such information was carefully redacted from the final dataset.

Sample and Response Rate

Of the 5,000 addresses contacted for the study, the U.S. Postal Service returned 92 survey packets as undeliverable (e.g., deceased, moved). In addition, two individuals

explicitly refused to participate via return letter or electronic communication. Eighty-five blank online surveys were submitted and were subsequently classified as refusals. After accounting for these cases, the final sample consisted of 4,821 eligible households. As of December 22, 2025, a total of 1,021 valid responses had been received, yielding an adjusted response rate of 21.17%.

Data Cleaning and assigning numerical values to assigned responses

Data users should note that all responses were obtained through self-administered questionnaires. No interviewer was present to assist respondents with skip patterns, clarify question intent, or monitor whether the survey was completed as instructed. As a result, the data collection process relied on respondents to interpret questions appropriately and to follow all instructions correctly. Overall, we believe the questionnaire functioned effectively for its intended purposes: assessing residents' perceptions of city services, evaluating quality of life in the community, and soliciting input for service improvement. However, a small number of respondents either chose not to, were unwilling, or were unable to follow all survey instructions. For example, a respondent may have failed to answer a filter question but nonetheless proceeded to complete subsequent items in that section. In such cases, the unanswered filter question was coded as missing. Consistent with best practices, all responses are coded exactly as provided by respondents; non-responses were coded as missing.

Numeric values were assigned to survey responses with two primary goals: (1) to preserve the substantive meaning of respondents' answers as closely as possible, and (2) to retain variation in responses. The specific coding scheme is detailed in the "Numerical Values Assigned to Responses" section of the codebook. Multiple quality-control procedures were implemented to ensure accurate coding, including review of frequency distributions and checks for illegal or improbable values. When necessary, the original questionnaire was consulted to resolve ambiguities. Despite these efforts, it is likely that some minor errors or data anomalies remain. As such issues are identified by data users, we will evaluate their scope and determine the feasibility of correction.

Following established survey research practices, open-ended responses were transcribed as faithfully as possible from the original questionnaires. When transcribing written comments, we endeavored to reproduce responses exactly as they appeared on the questionnaire, except in cases where comments included identifying information, which was redacted to protect respondent anonymity. Data users should be aware that many respondents completed written responses hastily, often with limited attention to grammar, punctuation, handwriting, or spelling. This haste occasionally complicated the transcription process, and some transcription errors may remain. As with coding issues, any transcription errors brought to our attention will be reviewed to assess their extent and the feasibility of correction.

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

NUMERICAL VALUES ASSIGNED TO RESPONSES

QUESTION 1a – 1b

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 2a – 2g

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 3a – 3e

- 1: EXTREMELY UNSAFE
- 2: VERY UNSAFE
- 3: SOMEWHAT UNSAFE
- 4: NEITHER SAFE OR UNSAFE
- 5: SOMEWHAT SAFE
- 6: VERY SAFE
- 7: EXTREMELY SAFE
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 4a – 4c

- 1: EXTREMELY UNSAFE
- 2: VERY UNSAFE
- 3: SOMEWHAT UNSAFE
- 4: NEITHER SAFE NOR UNSAFE
- 5: SOMEWHAT SAFE
- 6: VERY SAFE

- 7: EXTREMELY SAFE
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 5a – 5h

- 1: STRONGLY DISAGREE
- 2: DISAGREE
- 3: NEITHER AGREE NOR DISAGREE
- 4: AGREE
- 5: STRONGLY AGREE
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 6a – 6s

- 1: NOT A PROBLEM
- 2: MINOR PROBLEM
- 3: IMPORTANT PROBLEM
- 4: MAJOR PROBLEM
- 5: EXTREME PROBLEM
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 7a – 7e

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 8a – 8k

- 1: 0 TIMES
- 2: 1-4 TIMES
- 3: 5-8 TIMES
- 4: 10-19 TIMES
- 5: 20-29 TIMES
- 6: 30+ TIMES
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 9a – 9m

- 1: STRONGLY DISAGREE
- 2: DISAGREE
- 3: NEITHER AGREE NOR DISAGREE
- 4: AGREE
- 5: STRONGLY AGREE
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 10a – 10p

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 11a – 11q

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 0: NEVER USED
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 12

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 13a – 13y

- 1 VERY LOW PRIORITY
- 2 LOW PRIORITY
- 3 MODERATE PRIORITY
- 4 HIGH PRIORITY
- 5 VERY HIGH PRIORITY
- 8: OTHER COMMENT WRITTEN IN
- 9 BLANK

QUESTION 14_1 – 14_3

- 1: IMPROVE TRAFFIC FLOW
- 2: REDUCE TRAFFIC
- 3: PROVIDE ADDITIONAL YOUTH RECREATIONAL SPORTS PROGRAMS
- 4: PRESERVE HISTORIC BUILDING AND HISTORIC NEIGHBORHOODS
- 5: ACQUIRE MORE OPEN SPACE LAND
- 6: IMPROVE PEDESTRIAN AND BIKE TRAILS
- 7: INCREASE SERVICES FOR SENIORS
- 8: ADD MORE SPACE FOR ARTS/CULTURAL EVENTS
- 9: INCREASE ART IN PUBLIC PLACES
- 10: REDUCE CRIME
- 11: PROVIDE ADDITIONAL TRANSPORTATION OPTIONS
- 12: REDUCE ILLEGAL DRUG USE
- 13: ADDITIONAL ADULT SPORTS PROGRAMS
- 14: INCREASE LIBRARY'S BOOK COLLECTION
- 15: DEVELOP ADDITIONAL PARKS
- 16: INCREASE POLICE PRESENCE IN YOUR NEIGHBORHOOD
- 17: INCREASE POLICE PRESENCE IN DOWNTOWN AREAS
- 18: INCREASE HOUSING FOR LOW OR MODERATE INCOME PEOPLE
- 19: REPAIR/CONSTRUCTION OF PUBLIC STREETS
- 20: INCREASE LIBRARY'S SPECIAL PROGRAMS
- 21: INCREASE FIRE PROTECTION
- 22: IMPROVE WATER AND SEWER SYSTEMS
- 23: INCREASE WATER SUPPLIES
- 24: ACCESS TO HIGH SPEED INTERNET
- 25: REDUCE JUNK, WEEDS, AND GARBAGE AROUND HOMES
- 87: UNINTELLIGIBLE
- 88: OTHER RESPONSE
- 99: BLANK

QUESTION 15a – 15e

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE

- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 0: NEVER USED
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 16A – 16H

- 1: EXTREMELY POOR
- 2: VERY POOR
- 3: POOR
- 4: JUST AVERAGE
- 5: GOOD
- 6: VERY GOOD
- 7: EXTREMELY GOOD
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 17a – 17g

- 1: STRONGLY OPPOSE
- 2: OPPOSE
- 3: EQUALLY SUPPORT-OPPOSE
- 4: SUPPORT
- 5: STRONGLY SUPPORT
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 18

- 1: NOT LIKELY
- 2:
- 3:
- 4:
- 5:
- 6:
- 7:
- 8:
- 9:
- 10: VERY LIKELY
- 88: OTHER COMMENT WRITTEN IN
- 99: BLANK

QUESTION 19

- 1: MALE
- 2: FEMALE

8: OTHER COMMENT WRITTEN IN
9: BLANK

QUESTION 20

19297 – 2004: REPORTED YEAR RESPONDENT WAS BORN
8888: INCOMPLETE RESPONSE/OTHER COMMENT WRITTEN IN
9999: BLANK

QUESTION 21

0 – 99: REPORTED NUMBER OF YEARS RESPONDENT HAS LIVED IN SPRINGVILLE
888: INCOMPLETE RESPONSE/OTHER COMMENT WRITTEN IN
999: BLANK

QUESTION 22

1: 1-11 GRADE
2: HIGH SCHOOL DIPLOMA
3: SOME COLLEGE
4: ASSOCIATE DEGREE
5: BACHELORS DEGREE
6: MASTERS DEGREE
7: PHD, MD, JD, ETC.
8: OTHER COMMENT WRITTEN IN
9: BLANK

QUESTION 23

1: HISPANIC/LATINO
2: AFRICAN-AMERICAN/BLACK
3: ASIAN/PACIFIC ISLANDER
4: WHITE
5: NATIVE AMERICAN
6: OTHER
8: OTHER COMMENT WRITTEN IN
9: BLANK

QUESTION 24

1: YES
2: NO
8: OTHER COMMENT WRITTEN IN
9: BLANK

QUESTION 25

1 – 10: REPORTED NUMBER OF PEOPLE CURRENTLY LIVING IN HOUSEHOLD
888: OTHER COMMENT WRITTEN IN
999: BLANK

QUESTION 26

- 1: MARRIED
- 2: SEPARATED
- 3: DIVORCED
- 4: WIDOWED
- 5: NEVER MARRIED
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 27

- 1: SINGLE FAMILY
- 2: DUPLEX (2 UNITS)
- 3: APARTMENT (3-4 UNITS)
- 4: APARTMENT (5 OR MORE UNITS)
- 5: MOBILE HOME
- 6: OTHER
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 28

- 1: OWN
- 2: RENT
- 8: OTHER COMMENT WRITTEN IN
- 9: BLANK

QUESTION 29

- 1: EMPLOYED FULL-TIME
- 2: EMPLOYED PART-TIME
- 3: HOMEMAKER
- 4: RETIRED
- 5: STUDENT
- 6: UNEMPLOYED
- 8: LEFT BLANK, BUT ANSWERED Q32
- 9: BLANK

QUESTION 30

NOTE: Numerical values for open-ended responses to “5 Other (city?)” were assigned based on preliminary evaluation of responses, additional analysis is needed. Moreover, preliminary assignment of numerical values was based on schemas developed during previous iterations of the Springville Citizens’ Viewpoints survey.

- 1: SPRINGVILLE
- 2: PROVO
- 3: SPANISH FORK
- 4: OREM

- 5: OTHER
- 6: LEHI
- 7: AMERICAN FORK
- 8: PLEASANT GROVE
- 9: LINDON
- 10: SALT LAKE CITY
- 11: MURRAY
- 12: WEST JORDAN
- 13: MIDVALE
- 14: SOUTH JORDAN
- 15: SANDY
- 16: RIVERTON
- 17: DRAPER
- 18: MAPLETON
- 19: PAYSON
- 20: OTHER CITY - UTAH COUNTY
- 21: OTHER CITY - SALT LAKE COUNTY
- 22: OTHER CITY - EAST OF UTAH COUNTY
- 23: OTHER CITY - SOUTH OF UTAH COUNTY
- 24: OTHER CITY - NORTH OF SALT LAKE COUNTY
- 25: CITY OUTSIDE OF UTAH
- 26: CITY OUTSIDE OF COUNTRY
- 27: ENTIRE STATE
- 88: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION
- 97: OTHER COMMENT
- 98: NOT APPLICABLE
- 99: BLANK

QUESTION 31

- 1: YES
- 2: NO
- 8: BASED ON PREVIOUS RESPONSE, RESPONDENT WAS NOT EXPECTED TO ANSWER THIS QUESTION
- 9: BLANK

QUESTION 32

- 1: LESS THAN \$15,000
- 2: \$15,000-\$34,999
- 3: \$35,000-\$49,999
- 4: \$50,000-\$74,999
- 5: \$75,000-\$99,999
- 6: \$100,000-\$124,999
- 7: \$125,000-\$149,999
- 8: \$150,000+

9: BLANK

77: WRITTEN STATEMENT REFUSING TO ANSWER QUESTION

QUESTION 35

1: NO RESPONSE PROVIDED

2: COMMENT MADE

9: BLANK

QUESTION 36

1: NO RESPONSE PROVIDED

2: COMMENT MADE

9: BLANK

QUESTION 37

NOTE: Numerical values were assigned based on preliminary evaluation of responses to question 37. Moreover, preliminary assignment of numerical values was based on overlaying previous schemas, developed during previous iterations of the Springville Citizens' Viewpoints survey, onto the current survey instrument (see figure 1).

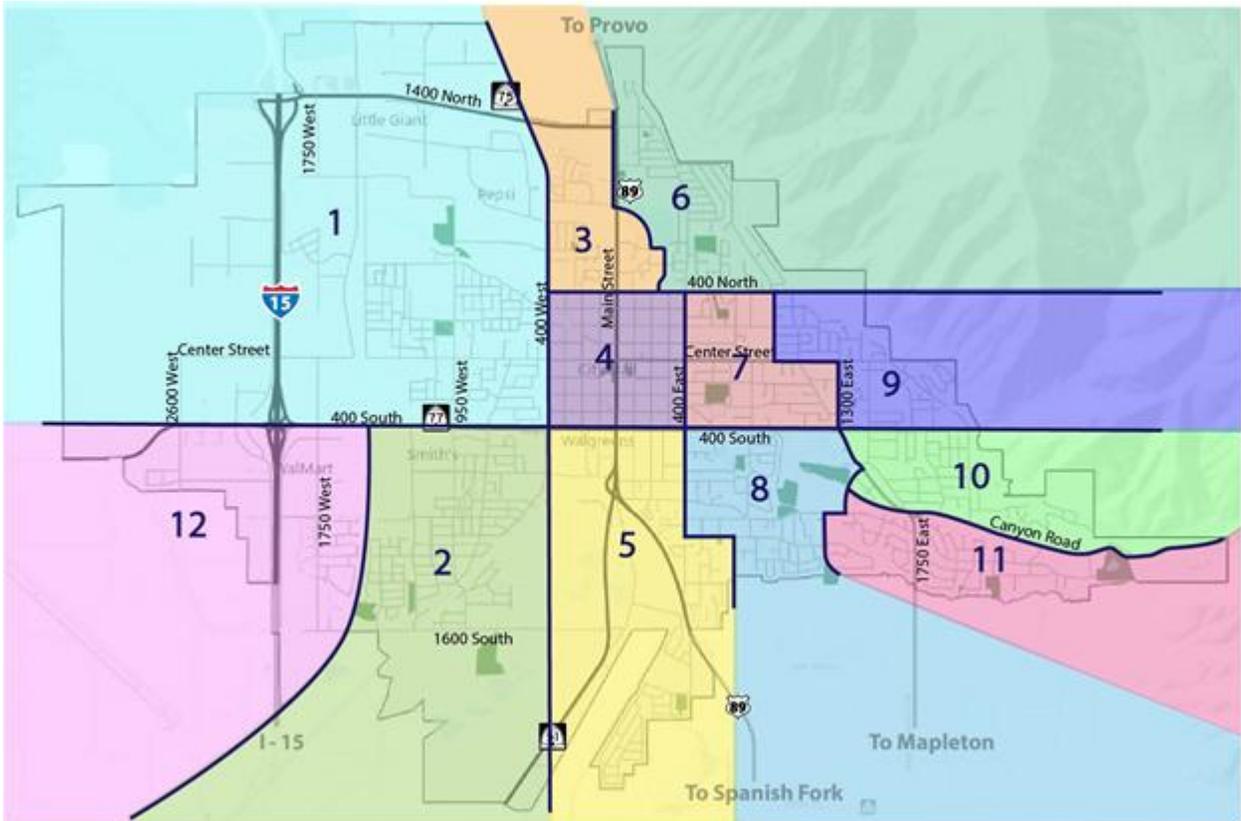


Figure 1: overlaying neighborhood schemas

1: WEST FIELDS

2: WEST FIELDS SOUTH

3: NORTH CENTRAL

4: PLAT A

- 5: SOUTH CENTRAL
- 6: NORTH EAST
- 7: MEMORIAL PARK
- 8: BROOKSIDE
- 9: FOOTHILLS
- 10: MURDOCK
- 11: HUNTER VALLEY
- 12: CAMELOT/OUTLOOK
- 99: BLANK

SURVEY MODE

- 1: Online
- 2: Paper

2025 SPRINGVILLE CITIZENS' VIEWPOINTS

SURVEY RESPONSE FREQUENCIES

1. To start, we would like to know how you feel about Springville as a place to live. Please circle the number that best reflects how you rate each of the following aspects of Springville:

1a rate: the overall quality of life in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.1	.1
	very poor	3	.3	.3	.4
	poor	14	1.4	1.4	1.8
	just average	73	7.1	7.2	9.0
	good	220	21.5	21.8	30.8
	very good	518	50.7	51.3	82.1
	extremely good	181	17.7	17.9	100.0
	Total	1010	98.9	100.0	
Missing	blank	11	1.1		
Total		1021	100.0		

1b rate: the overall quality of your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.5	.5
	very poor	13	1.3	1.3	1.8
	poor	38	3.7	3.8	5.6
	just average	101	9.9	10.1	15.7
	good	211	20.7	21.2	36.9
	very good	385	37.7	38.6	75.5
	extremely good	244	23.9	24.5	100.0
	Total	997	97.6	100.0	
Missing	blank	24	2.4		
Total		1021	100.0		

2. Please rate each of the following characteristics of Springville:

2a rate: the overall appearance of the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.4	.4

	very poor	8	.8	.8	1.2
	poor	39	3.8	3.8	5.0
	just average	147	14.4	14.5	19.5
	good	388	38.0	38.3	57.8
	very good	364	35.7	35.9	93.8
	extremely good	63	6.2	6.2	100.0
	Total	1013	99.2	100.0	
Missing	blank	8	.8		
Total		1021	100.0		

2b rate: the quality of K-12 schools in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.6	.6
	very poor	6	.6	.7	1.3
	poor	31	3.0	3.6	4.9
	just average	162	15.9	18.8	23.7
	good	312	30.6	36.3	60.0
	very good	266	26.1	30.9	90.9
	extremely good	78	7.6	9.1	100.0
	Total	860	84.2	100.0	
Missing	other comment	8	.8		
	blank	153	15.0		
	Total	161	15.8		
Total		1021	100.0		

2c rate: shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	28	2.7	2.8	2.8
	very poor	52	5.1	5.1	7.9
	poor	213	20.9	21.0	29.0
	just average	307	30.1	30.3	59.3
	good	260	25.5	25.7	85.0
	very good	114	11.2	11.3	96.2
	extremely good	38	3.7	3.8	100.0
	Total	1012	99.1	100.0	
Missing	other comment	1	.1		
	blank	8	.8		
	Total	9	.9		
Total		1021	100.0		

2d rate: recreational opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	17	1.7	1.7	1.7
	very poor	15	1.5	1.5	3.2
	poor	66	6.5	6.6	9.8
	just average	207	20.3	20.7	30.5
	good	328	32.1	32.8	63.2
	very good	281	27.5	28.1	91.3
	extremely good	87	8.5	8.7	100.0
	Total	1001	98.0	100.0	
Missing	other comment	1	.1		
	blank	19	1.9		
	Total	20	2.0		
Total		1021	100.0		

2e rate: opportunities to attend cultural activities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	11	1.1	1.1	1.1
	very poor	12	1.2	1.2	2.3
	poor	53	5.2	5.4	7.8
	just average	226	22.1	23.1	30.8
	good	325	31.8	33.2	64.0
	very good	270	26.4	27.6	91.6
	extremely good	82	8.0	8.4	100.0
	Total	979	95.9	100.0	
Missing	blank	42	4.1		
Total		1021	100.0		

2f rate: access to high speed internet service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.0	1.0	1.0
	very poor	9	.9	.9	1.9
	poor	32	3.1	3.2	5.1
	just average	111	10.9	11.2	16.3
	good	240	23.5	24.1	40.4
	very good	342	33.5	34.4	74.8
	extremely good	250	24.5	25.2	100.0
	Total	994	97.4	100.0	
Missing	blank	27	2.6		
Total		1021	100.0		

2g rate: the quality of city parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.7	.7	.7
	very poor	8	.8	.8	1.5
	poor	19	1.9	1.9	3.4
	just average	104	10.2	10.4	13.8
	good	303	29.7	30.2	44.0
	very good	399	39.1	39.8	83.7
	extremely good	163	16.0	16.3	100.0
	Total	1003	98.2	100.0	
Missing	other comment	2	.2		
	blank	16	1.6		
	Total	18	1.8		
Total		1021	100.0		

3. How safe do you feel from the following happening to you in Springville:**3a feel: violent crimes**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	4	.4	.4	.4
	very unsafe	10	1.0	1.0	1.4
	somewhat unsafe	49	4.8	4.9	6.3
	neither safe or unsafe	56	5.5	5.6	11.9
	somewhat safe	209	20.5	20.9	32.7
	very safe	498	48.8	49.7	82.4
	extremely safe	176	17.2	17.6	100.0
	Total	1002	98.1	100.0	
Missing	other comment	1	.1		
	blank	18	1.8		
	Total	19	1.9		
Total		1021	100.0		

3b feel: property crimes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	5	.5	.5	.5
	very unsafe	21	2.1	2.1	2.6
	somewhat unsafe	81	7.9	8.0	10.6
	neither safe or unsafe	107	10.5	10.6	21.3
	somewhat safe	324	31.7	32.2	53.4

	very safe	395	38.7	39.2	92.7
	extremely safe	74	7.2	7.3	100.0
	Total	1007	98.6	100.0	
Missing	other comment	1	.1		
	blank	13	1.3		
	Total	14	1.4		
Total		1021	100.0		

3c feel: hillside fires

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	6	.6	.6	.6
	very unsafe	25	2.4	2.5	3.1
	somewhat unsafe	100	9.8	10.0	13.1
	neither safe or unsafe	137	13.4	13.7	26.9
	somewhat safe	253	24.8	25.4	52.2
	very safe	323	31.6	32.4	84.6
	extremely safe	154	15.1	15.4	100.0
	Total	998	97.7	100.0	
Missing	blank	23	2.3		
Total		1021	100.0		

3d feel: flooding

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	7	.7	.7	.7
	very unsafe	12	1.2	1.2	1.9
	somewhat unsafe	79	7.7	7.9	9.8
	neither safe or unsafe	136	13.3	13.6	23.4
	somewhat safe	292	28.6	29.2	52.6
	very safe	352	34.5	35.2	87.8
	extremely safe	122	11.9	12.2	100.0
	Total	1000	97.9	100.0	
Missing	blank	21	2.1		
Total		1021	100.0		

3e feel: earthquakes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	12	1.2	1.2	1.2
	very unsafe	28	2.7	2.8	4.0
	somewhat unsafe	140	13.7	14.1	18.1
	neither safe or unsafe	292	28.6	29.3	47.4

	somewhat safe	244	23.9	24.5	71.9
	very safe	199	19.5	20.0	91.9
	extremely safe	81	7.9	8.1	100.0
	Total	996	97.6	100.0	
Missing	other comment	1	.1		
	blank	24	2.4		
	Total	25	2.4		
Total		1021	100.0		

4. How safe would you feel walking alone at night:

4a safe: in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	14	1.4	1.4	1.4
	very unsafe	22	2.2	2.2	3.6
	somewhat unsafe	84	8.2	8.3	11.9
	neither safe or unsafe	62	6.1	6.1	18.0
	somewhat safe	251	24.6	24.8	42.8
	very safe	397	38.9	39.2	82.0
	extremely safe	182	17.8	18.0	100.0
	Total	1012	99.1	100.0	
Missing	other comment	1	.1		
	blank	8	.8		
	Total	9	.9		
Total		1021	100.0		

4b safe: in Springville's downtown area

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	7	.7	.7	.7
	very unsafe	23	2.3	2.3	3.0
	somewhat unsafe	129	12.6	13.0	16.0
	neither safe or unsafe	125	12.2	12.6	28.5
	somewhat safe	331	32.4	33.2	61.7
	very safe	303	29.7	30.4	92.2
	extremely safe	78	7.6	7.8	100.0
	Total	996	97.6	100.0	
Missing	other comment	1	.1		
	blank	24	2.4		
	Total	25	2.4		
Total		1021	100.0		

4c safe: in Springville parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely unsafe	16	1.6	1.6	1.6
	very unsafe	41	4.0	4.1	5.7
	somewhat unsafe	163	16.0	16.4	22.2
	neither safe or unsafe	148	14.5	14.9	37.1
	somewhat safe	327	32.0	33.0	70.1
	very safe	236	23.1	23.8	93.9
	extremely safe	61	6.0	6.1	100.0
	Total	992	97.2	100.0	
Missing	other comment	1	.1		
	blank	28	2.7		
	Total	29	2.8		
Total		1021	100.0		

5. Please circle how much you disagree or agree with the following statements:**5a I receive good value for the city taxes I pay**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	41	4.0	4.2	4.2
	disagree	125	12.2	12.9	17.1
	neither agree nor disagree	314	30.8	32.4	49.5
	agree	425	41.6	43.9	93.4
	strongly agree	64	6.3	6.6	100.0
	Total	969	94.9	100.0	
Missing	other comment	1	.1		
	blank	51	5.0		
	Total	52	5.1		
Total		1021	100.0		

5b I am aware of the overall direction that the city is taking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	60	5.9	6.1	6.1
	disagree	223	21.8	22.8	28.9
	neither agree nor disagree	381	37.3	39.0	67.9
	agree	289	28.3	29.6	97.4
	strongly agree	25	2.4	2.6	100.0
	Total	978	95.8	100.0	

Missing	blank	43	4.2		
Total		1021	100.0		

5c I am pleased with the overall direction that the City is taking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	55	5.4	5.7	5.7
	disagree	135	13.2	13.9	19.6
	neither agree nor disagree	460	45.1	47.5	67.1
	agree	288	28.2	29.7	96.8
	strongly agree	31	3.0	3.2	100.0
	Total	969	94.9	100.0	
Missing	blank	52	5.1		
Total		1021	100.0		

5d Springville's city government welcomes citizen involvement

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	45	4.4	4.6	4.6
	disagree	87	8.5	8.9	13.5
	neither agree nor disagree	346	33.9	35.5	49.0
	agree	413	40.5	42.4	91.4
	strongly agree	84	8.2	8.6	100.0
	Total	975	95.5	100.0	
Missing	blank	46	4.5		
Total		1021	100.0		

5e Springville's elected officials care what people like me think

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	65	6.4	6.7	6.7
	disagree	146	14.3	15.0	21.7
	neither agree nor disagree	338	33.1	34.8	56.5
	agree	358	35.1	36.8	93.3
	strongly agree	65	6.4	6.7	100.0
	Total	972	95.2	100.0	
Missing	blank	49	4.8		
Total		1021	100.0		

5f I feel included as part of the Springville community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	41	4.0	4.2	4.2

	disagree	111	10.9	11.3	15.5
	neither agree nor disagree	287	28.1	29.3	44.8
	agree	464	45.4	47.3	92.0
	strongly agree	78	7.6	8.0	100.0
	Total	981	96.1	100.0	
Missing	blank	40	3.9		
Total		1021	100.0		

5g My local tax dollars are being spent wisely

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	61	6.0	6.3	6.3
	disagree	138	13.5	14.3	20.6
	neither agree nor disagree	398	39.0	41.1	61.7
	agree	336	32.9	34.7	96.4
	strongly agree	35	3.4	3.6	100.0
	Total	968	94.8	100.0	
Missing	blank	53	5.2		
Total		1021	100.0		

5h My local government responds promptly to citizen concerns

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	50	4.9	5.2	5.2
	disagree	131	12.8	13.7	18.9
	neither agree nor disagree	481	47.1	50.2	69.1
	agree	258	25.3	26.9	96.0
	strongly agree	38	3.7	4.0	100.0
	Total	958	93.8	100.0	
Missing	blank	63	6.2		
Total		1021	100.0		

6. To what degree do you feel the following are a problem in Springville:

6a traffic in neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	225	22.0	23.1	23.1
	minor problem	356	34.9	36.6	59.7
	important problem	246	24.1	25.3	85.0
	major problem	101	9.9	10.4	95.4
	extreme problem	45	4.4	4.6	100.0

	Total	973	95.3	100.0	
Missing	other comment	1	.1		
	blank	47	4.6		
	Total	48	4.7		
Total		1021	100.0		

6b traffic on the city's main streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	40	3.9	4.1	4.1
	minor problem	204	20.0	20.7	24.7
	important problem	302	29.6	30.6	55.4
	major problem	277	27.1	28.1	83.5
	extreme problem	163	16.0	16.5	100.0
	Total	986	96.6	100.0	
Missing	other comment	2	.2		
	blank	33	3.2		
	Total	35	3.4		
Total		1021	100.0		

6c crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	108	10.6	11.2	11.2
	minor problem	381	37.3	39.4	50.6
	important problem	411	40.3	42.5	93.2
	major problem	54	5.3	5.6	98.8
	extreme problem	12	1.2	1.2	100.0
	Total	966	94.6	100.0	
Missing	blank	55	5.4		
Total		1021	100.0		

6d drugs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	111	10.9	11.6	11.6
	minor problem	279	27.3	29.2	40.9
	important problem	414	40.5	43.4	84.3
	major problem	110	10.8	11.5	95.8
	extreme problem	40	3.9	4.2	100.0
	Total	954	93.4	100.0	
Missing	other comment	1	.1		
	blank	66	6.5		

Total	67	6.6		
Total	1021	100.0		

6e gangs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	275	26.9	28.9	28.9
	minor problem	389	38.1	40.9	69.9
	important problem	241	23.6	25.4	95.3
	major problem	34	3.3	3.6	98.8
	extreme problem	11	1.1	1.2	100.0
	Total	950	93.0	100.0	
Missing	other comment	1	.1		
	blank	70	6.9		
	Total	71	7.0		
Total		1021	100.0		

6f graffiti

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	231	22.6	24.2	24.2
	minor problem	493	48.3	51.7	76.0
	important problem	174	17.0	18.3	94.2
	major problem	42	4.1	4.4	98.6
	extreme problem	13	1.3	1.4	100.0
	Total	953	93.3	100.0	
Missing	other comment	1	.1		
	blank	67	6.6		
	Total	68	6.7		
Total		1021	100.0		

6g underage drinking

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	180	17.6	19.7	19.7
	minor problem	347	34.0	38.0	57.8
	important problem	315	30.9	34.5	92.3
	major problem	55	5.4	6.0	98.4
	extreme problem	15	1.5	1.6	100.0
	Total	912	89.3	100.0	
Missing	other comment	1	.1		
	blank	108	10.6		
	Total	109	10.7		

Total	1021	100.0		
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6h physical appearance of downtown Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	348	34.1	35.3	35.3
	minor problem	289	28.3	29.3	64.5
	important problem	218	21.4	22.1	86.6
	major problem	92	9.0	9.3	95.9
	extreme problem	40	3.9	4.1	100.0
	Total	987	96.7	100.0	
Missing	other comment	1	.1		
	blank	33	3.2		
	Total	34	3.3		
Total		1021	100.0		

6i city taxes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	215	21.1	22.8	22.8
	minor problem	281	27.5	29.8	52.6
	important problem	320	31.3	33.9	86.5
	major problem	75	7.3	8.0	94.5
	extreme problem	52	5.1	5.5	100.0
	Total	943	92.4	100.0	
Missing	other comment	1	.1		
	blank	77	7.5		
	Total	78	7.6		
Total		1021	100.0		

6j water rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	227	22.2	23.5	23.5
	minor problem	284	27.8	29.5	53.0
	important problem	284	27.8	29.5	82.5
	major problem	107	10.5	11.1	93.6
	extreme problem	62	6.1	6.4	100.0
	Total	964	94.4	100.0	
Missing	other comment	1	.1		
	blank	56	5.5		
	Total	57	5.6		
Total		1021	100.0		

6k electric rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	192	18.8	19.8	19.8
	minor problem	278	27.2	28.6	48.4
	important problem	282	27.6	29.0	77.4
	major problem	146	14.3	15.0	92.5
	extreme problem	73	7.1	7.5	100.0
	Total	971	95.1	100.0	
Missing	other comment	1	.1		
	blank	49	4.8		
	Total	50	4.9		
Total		1021	100.0		

6l sewer rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	253	24.8	26.4	26.4
	minor problem	313	30.7	32.7	59.1
	important problem	255	25.0	26.6	85.7
	major problem	88	8.6	9.2	94.9
	extreme problem	49	4.8	5.1	100.0
	Total	958	93.8	100.0	
Missing	other comment	1	.1		
	blank	62	6.1		
	Total	63	6.2		
Total		1021	100.0		

6m garbage collection rates

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	301	29.5	31.3	31.3
	minor problem	319	31.2	33.2	64.5
	important problem	231	22.6	24.0	88.6
	major problem	64	6.3	6.7	95.2
	extreme problem	46	4.5	4.8	100.0
	Total	961	94.1	100.0	
Missing	other comment	1	.1		
	blank	59	5.8		
	Total	60	5.9		
Total		1021	100.0		

6n lack of recreational activities for families

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	382	37.4	39.5	39.5
	minor problem	314	30.8	32.5	72.0
	important problem	176	17.2	18.2	90.2
	major problem	65	6.4	6.7	96.9
	extreme problem	30	2.9	3.1	100.0
	Total	967	94.7	100.0	
Missing	other comment	1	.1		
	blank	53	5.2		
	Total	54	5.3		
Total		1021	100.0		

6o street repair

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	202	19.8	20.5	20.5
	minor problem	408	40.0	41.5	62.1
	important problem	257	25.2	26.1	88.2
	major problem	79	7.7	8.0	96.2
	extreme problem	37	3.6	3.8	100.0
	Total	983	96.3	100.0	
Missing	other comment	1	.1		
	blank	37	3.6		
	Total	38	3.7		
Total		1021	100.0		

6p population growth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	151	14.8	15.5	15.5
	minor problem	209	20.5	21.4	36.8
	important problem	294	28.8	30.1	66.9
	major problem	177	17.3	18.1	85.1
	extreme problem	146	14.3	14.9	100.0
	Total	977	95.7	100.0	
Missing	other comment	1	.1		
	blank	43	4.2		
	Total	44	4.3		
Total		1021	100.0		

6q too much commercial development

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	423	41.4	43.9	43.9
	minor problem	267	26.2	27.7	71.6
	important problem	161	15.8	16.7	88.3
	major problem	58	5.7	6.0	94.3
	extreme problem	55	5.4	5.7	100.0
	Total	964	94.4	100.0	
Missing	other comment	1	.1		
	blank	56	5.5		
	Total	57	5.6		
Total		1021	100.0		

6r high density residential growth

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	176	17.2	18.1	18.1
	minor problem	217	21.3	22.3	40.5
	important problem	225	22.0	23.2	63.6
	major problem	159	15.6	16.4	80.0
	extreme problem	194	19.0	20.0	100.0
	Total	971	95.1	100.0	
Missing	other comment	1	.1		
	blank	49	4.8		
	Total	50	4.9		
Total		1021	100.0		

6s junk, garbage, and weeds around homes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not a problem	141	13.8	14.3	14.3
	minor problem	351	34.4	35.7	50.0
	important problem	277	27.1	28.2	78.2
	major problem	118	11.6	12.0	90.1
	extreme problem	97	9.5	9.9	100.0
	Total	984	96.4	100.0	
Missing	blank	37	3.6		
Total		1021	100.0		

7. Please rate each of the following characteristics of Springville:

7a rate: bus service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	38	3.7	4.4	4.4
	very poor	42	4.1	4.8	9.2
	poor	114	11.2	13.1	22.4
	just average	373	36.5	43.0	65.4
	good	209	20.5	24.1	89.5
	very good	73	7.1	8.4	97.9
	extremely good	18	1.8	2.1	100.0
	Total	867	84.9	100.0	
Missing	other comment	4	.4		
	blank	150	14.7		
	Total	154	15.1		
Total		1021	100.0		

7b rate: drinking water quality

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	16	1.6	1.6	1.6
	very poor	22	2.2	2.2	3.9
	poor	38	3.7	3.9	7.7
	just average	193	18.9	19.7	27.4
	good	303	29.7	30.9	58.3
	very good	271	26.5	27.6	85.9
	extremely good	138	13.5	14.1	100.0
	Total	981	96.1	100.0	
Missing	blank	40	3.9		
Total		1021	100.0		

7c rate: water pressure in your home

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	23	2.3	2.3	2.3
	very poor	25	2.4	2.5	4.9
	poor	82	8.0	8.3	13.2
	just average	174	17.0	17.6	30.8
	good	298	29.2	30.2	61.0
	very good	281	27.5	28.5	89.5
	extremely good	104	10.2	10.5	100.0
	Total	987	96.7	100.0	
Missing	blank	34	3.3		
Total		1021	100.0		

7d rate: power system reliability

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.3	.3
	very poor	4	.4	.4	.7
	poor	13	1.3	1.3	2.0
	just average	131	12.8	13.4	15.4
	good	279	27.3	28.4	43.8
	very good	389	38.1	39.7	83.5
	extremely good	162	15.9	16.5	100.0
	Total	981	96.1	100.0	
Missing	blank	40	3.9		
Total		1021	100.0		

7e rate: shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	50	4.9	5.1	5.1
	very poor	87	8.5	8.9	14.0
	poor	169	16.6	17.2	31.2
	just average	296	29.0	30.1	61.3
	good	232	22.7	23.6	84.9
	very good	114	11.2	11.6	96.5
	extremely good	34	3.3	3.5	100.0
	Total	982	96.2	100.0	
Missing	blank	39	3.8		
Total		1021	100.0		

8. About how many times have you or other household members done the following in the past year:**8a used the Springville public library**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	227	22.2	23.0	23.1
	1-4 times	249	24.4	25.3	48.4
	5-8 times	155	15.2	15.7	64.2
	10-19 times	131	12.8	13.3	77.5
	20-29 times	82	8.0	8.3	85.8
	30+ times	140	13.7	14.2	100.0
	Total	985	96.5	100.0	

Missing	blank	36	3.5		
Total		1021	100.0		

8b visited a Springville City park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	72	7.1	7.3	7.4
	1-4 times	239	23.4	24.2	31.6
	5-8 times	185	18.1	18.7	50.3
	10-19 times	200	19.6	20.2	70.5
	20-29 times	108	10.6	10.9	81.5
	30+ times	183	17.9	18.5	100.0
Total		988	96.8	100.0	
Missing	blank	33	3.2		
Total		1021	100.0		

8c accessed the Springville City website

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	119	11.7	12.2	12.3
	1-4 times	306	30.0	31.3	43.6
	5-8 times	227	22.2	23.2	66.8
	10-19 times	199	19.5	20.4	87.2
	20-29 times	64	6.3	6.6	93.8
	30+ times	61	6.0	6.2	100.0
Total		977	95.7	100.0	
Missing	blank	44	4.3		
Total		1021	100.0		

8d played golf at the Hubble Creek Golf Course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	793	77.7	80.7	80.8
	1-4 times	100	9.8	10.2	90.9
	5-8 times	36	3.5	3.7	94.6
	10-19 times	26	2.5	2.6	97.3
	20-29 times	7	.7	.7	98.0
	30+ times	20	2.0	2.0	100.0
Total		983	96.3	100.0	
Missing	blank	38	3.7		

Total		1021	100.0	
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8e used a Springville pedestrian or bike trail

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	303	29.7	30.8	30.9
	1-4 times	186	18.2	18.9	49.7
	5-8 times	133	13.0	13.5	63.2
	10-19 times	140	13.7	14.2	77.5
	20-29 times	64	6.3	6.5	84.0
	30+ times	158	15.5	16.0	100.0
	Total	985	96.5	100.0	
Missing	blank	36	3.5		
Total		1021	100.0		

8f visited Kelly's Grove, Rotary Park or Jolley's Ranch Canyon Park

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	189	18.5	19.2	19.3
	1-4 times	451	44.2	45.7	65.0
	5-8 times	180	17.6	18.3	83.3
	10-19 times	99	9.7	10.0	93.3
	20-29 times	23	2.3	2.3	95.6
	30+ times	43	4.2	4.4	100.0
	Total	986	96.6	100.0	
Missing	other comment	1	.1		
	blank	34	3.3		
	Total	35	3.4		
Total		1021	100.0		

8g taken yard waste to city's compost facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	306	30.0	31.0	31.1
	1-4 times	279	27.3	28.3	59.4
	5-8 times	157	15.4	15.9	75.4
	10-19 times	121	11.9	12.3	87.6
	20-29 times	68	6.7	6.9	94.5
	30+ times	54	5.3	5.5	100.0
	Total	986	96.6	100.0	

Missing	blank	35	3.4		
Total		1021	100.0		

8h visited Springville Art Museum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	338	33.1	34.2	34.3
	1-4 times	466	45.6	47.1	81.4
	5-8 times	109	10.7	11.0	92.4
	10-19 times	45	4.4	4.6	97.0
	20-29 times	15	1.5	1.5	98.5
	30+ times	15	1.5	1.5	100.0
Total		989	96.9	100.0	
Missing	blank	32	3.1		
Total		1021	100.0		

8i visited the Clyde Recreation Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	331	32.4	33.7	33.8
	1-4 times	221	21.6	22.5	56.4
	5-8 times	95	9.3	9.7	66.1
	10-19 times	80	7.8	8.2	74.2
	20-29 times	63	6.2	6.4	80.6
	30+ times	190	18.6	19.4	100.0
Total		981	96.1	100.0	
Missing	blank	40	3.9		
Total		1021	100.0		

8j taken children to Springville Civic Center splash pad

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	555	54.4	56.6	56.7
	1-4 times	233	22.8	23.8	80.5
	5-8 times	104	10.2	10.6	91.1
	10-19 times	47	4.6	4.8	95.9
	20-29 times	18	1.8	1.8	97.8
	30+ times	22	2.2	2.2	100.0
Total		980	96.0	100.0	
Missing	blank	41	4.0		

Total		1021	100.0	
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8k visited Wayne Bartholomew Family Park and pond

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	1	.1	.1	.1
	0 times	315	30.9	32.0	32.1
	1-4 times	337	33.0	34.2	66.4
	5-8 times	160	15.7	16.3	82.6
	10-19 times	83	8.1	8.4	91.1
	20-29 times	32	3.1	3.3	94.3
	30+ times	56	5.5	5.7	100.0
	Total	984	96.4	100.0	
Missing	blank	37	3.6		
Total		1021	100.0		

9. Please circle how much you agree that adequate measures are being taken by the Springville City government to:

9a adequate measures to: protect the natural environments of Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	27	2.6	2.9	2.9
	disagree	99	9.7	10.5	13.3
	neither agree nor disagree	378	37.0	39.9	53.2
	agree	384	37.6	40.5	93.8
	strongly agree	59	5.8	6.2	100.0
	Total	947	92.8	100.0	
Missing	other comment	1	.1		
	blank	73	7.1		
	Total	74	7.2		
Total		1021	100.0		

9b adequate measures to: protect your quality of life

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	24	2.4	2.5	2.5
	disagree	80	7.8	8.4	10.9
	neither agree nor disagree	289	28.3	30.2	41.0
	agree	490	48.0	51.1	92.2
	strongly agree	75	7.3	7.8	100.0
	Total	958	93.8	100.0	

Missing	blank	63	6.2		
Total		1021	100.0		

9c adequate measures to: provide access to services for disabled residents

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	19	1.9	2.1	2.1
	disagree	58	5.7	6.4	8.5
	neither agree nor disagree	508	49.8	55.9	64.4
	agree	278	27.2	30.6	95.0
	strongly agree	45	4.4	5.0	100.0
	Total	908	88.9	100.0	
Missing	other comment	3	.3		
	blank	110	10.8		
	Total	113	11.1		
Total		1021	100.0		

9d adequate measures to: prepare the community for an emergency

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	11	1.1	1.2	1.2
	disagree	68	6.7	7.2	8.3
	neither agree nor disagree	268	26.2	28.2	36.5
	agree	497	48.7	52.3	88.7
	strongly agree	107	10.5	11.3	100.0
	Total	951	93.1	100.0	
Missing	blank	70	6.9		
Total		1021	100.0		

9e adequate measures to: provide recreation opportunities in the community

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	20	2.0	2.1	2.1
	disagree	54	5.3	5.7	7.8
	neither agree nor disagree	207	20.3	21.8	29.5
	agree	524	51.3	55.1	84.6
	strongly agree	146	14.3	15.4	100.0
	Total	951	93.1	100.0	
Missing	blank	70	6.9		
Total		1021	100.0		

9f adequate measures to: reduce traffic congestion

		Frequency	Percent	Valid Percent	Cumulative
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		Percent			
Valid	strongly disagree	159	15.6	16.6	16.6
	disagree	282	27.6	29.4	45.9
	neither agree nor disagree	307	30.1	32.0	77.9
	agree	170	16.7	17.7	95.6
	strongly agree	42	4.1	4.4	100.0
	Total	960	94.0	100.0	
Missing	other comment	2	.2		
	blank	59	5.8		
	Total	61	6.0		
Total		1021	100.0		

9g adequate measures to: maintain public infrastructure

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	26	2.5	2.7	2.7
	disagree	101	9.9	10.7	13.4
	neither agree nor disagree	292	28.6	30.8	44.2
	agree	459	45.0	48.5	92.7
	strongly agree	69	6.8	7.3	100.0
	Total	947	92.8	100.0	
Missing	other comment	1	.1		
	blank	73	7.1		
	Total	74	7.2		
Total		1021	100.0		

9h adequate measures to: control graffiti

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	14	1.4	1.5	1.5
	disagree	51	5.0	5.4	6.9
	neither agree nor disagree	380	37.2	40.3	47.1
	agree	404	39.6	42.8	89.9
	strongly agree	95	9.3	10.1	100.0
	Total	944	92.5	100.0	
Missing	other comment	2	.2		
	blank	75	7.3		
	Total	77	7.5		
Total		1021	100.0		

9i adequate measures to: reduce drug activity

		Frequency	Percent	Valid Percent	Cumulative Percent
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Valid	strongly disagree	22	2.2	2.4	2.4
	disagree	78	7.6	8.5	10.8
	neither agree nor disagree	490	48.0	53.1	64.0
	agree	276	27.0	29.9	93.9
	strongly agree	56	5.5	6.1	100.0
	Total	922	90.3	100.0	
Missing	other comment	3	.3		
	blank	96	9.4		
	Total	99	9.7		
Total		1021	100.0		

9j adequate measures to: reduce speeding on neighborhood streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	103	10.1	10.9	10.9
	disagree	217	21.3	23.0	33.9
	neither agree nor disagree	340	33.3	36.0	69.8
	agree	239	23.4	25.3	95.1
	strongly agree	46	4.5	4.9	100.0
	Total	945	92.6	100.0	
Missing	other comment	1	.1		
	blank	75	7.3		
	Total	76	7.4		
Total		1021	100.0		

9k adequate measures to: revitalize older neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	68	6.7	7.3	7.3
	disagree	223	21.8	24.0	31.3
	neither agree nor disagree	489	47.9	52.5	83.8
	agree	125	12.2	13.4	97.2
	strongly agree	26	2.5	2.8	100.0
	Total	931	91.2	100.0	
Missing	other comment	2	.2		
	blank	88	8.6		
	Total	90	8.8		
Total		1021	100.0		

9l adequate measures to: provide good neighborhood planning for new developments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	80	7.8	8.6	8.6

	disagree	167	16.4	17.9	26.5
	neither agree nor disagree	372	36.4	39.9	66.4
	agree	274	26.8	29.4	95.8
	strongly agree	39	3.8	4.2	100.0
	Total	932	91.3	100.0	
Missing	other comment	1	.1		
	blank	88	8.6		
	Total	89	8.7		
Total		1021	100.0		

9m adequate measures to: encourage new businesses to locate in Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly disagree	140	13.7	14.9	14.9
	disagree	192	18.8	20.5	35.4
	neither agree nor disagree	363	35.6	38.7	74.2
	agree	201	19.7	21.5	95.6
	strongly agree	41	4.0	4.4	100.0
	Total	937	91.8	100.0	
Missing	other comment	5	.5		
	blank	79	7.7		
	Total	84	8.2		
Total		1021	100.0		

10. How would you rate the quality of each of the following Springville City services:

10a rate: police services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	19	1.9	2.0	2.0
	very poor	12	1.2	1.3	3.3
	poor	36	3.5	3.8	7.1
	just average	158	15.5	16.8	24.0
	good	337	33.0	35.9	59.9
	very good	273	26.7	29.1	88.9
	extremely good	104	10.2	11.1	100.0
	Total	939	92.0	100.0	
Missing	other comment	3	.3		
	blank	79	7.7		
	Total	82	8.0		
Total		1021	100.0		

10b rate: police response times

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	never used	1	.1	.1	.1
	extremely poor	9	.9	1.0	1.1
	very poor	12	1.2	1.4	2.5
	poor	14	1.4	1.6	4.1
	just average	184	18.0	20.8	24.9
	good	328	32.1	37.1	62.1
	very good	239	23.4	27.1	89.1
	extremely good	96	9.4	10.9	100.0
	Total	883	86.5	100.0	
Missing	other comment	6	.6		
	blank	132	12.9		
	Total	138	13.5		
Total		1021	100.0		

10c rate: fire services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.6	.7	.7
	very poor	2	.2	.2	.9
	poor	7	.7	.8	1.7
	just average	122	11.9	13.6	15.3
	good	322	31.5	35.9	51.2
	very good	314	30.8	35.0	86.3
	extremely good	123	12.0	13.7	100.0
	Total	896	87.8	100.0	
Missing	other comment	5	.5		
	blank	120	11.8		
	Total	125	12.2		
Total		1021	100.0		

10d rate: emergency medical/ambulances

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.4	.4
	very poor	3	.3	.3	.8
	poor	13	1.3	1.5	2.2
	just average	126	12.3	14.2	16.4
	good	310	30.4	34.9	51.3
	very good	293	28.7	33.0	84.3

	extremely good	140	13.7	15.7	100.0
	Total	889	87.1	100.0	
Missing	other comment	3	.3		
	blank	129	12.6		
	Total	132	12.9		
Total		1021	100.0		

10e rate: ambulance response times

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.5	.5
	very poor	2	.2	.2	.7
	poor	16	1.6	1.8	2.5
	just average	132	12.9	15.3	17.8
	good	304	29.8	35.1	52.9
	very good	277	27.1	32.0	85.0
	extremely good	130	12.7	15.0	100.0
	Total	865	84.7	100.0	
Missing	other comment	3	.3		
	blank	153	15.0		
	Total	156	15.3		
Total		1021	100.0		

10f rate: animal control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	16	1.6	1.9	1.9
	very poor	19	1.9	2.2	4.1
	poor	67	6.6	7.8	11.9
	just average	228	22.3	26.6	38.5
	good	304	29.8	35.4	73.9
	very good	158	15.5	18.4	92.3
	extremely good	66	6.5	7.7	100.0
	Total	858	84.0	100.0	
Missing	other comment	6	.6		
	blank	157	15.4		
	Total	163	16.0		
Total		1021	100.0		

10g rate: condition of streets and road surfaces

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	13	1.3	1.4	1.4

	very poor	13	1.3	1.4	2.7
	poor	72	7.1	7.5	10.2
	just average	292	28.6	30.5	40.8
	good	347	34.0	36.3	77.0
	very good	176	17.2	18.4	95.4
	extremely good	44	4.3	4.6	100.0
	Total	957	93.7	100.0	
Missing	other comment	2	.2		
	blank	62	6.1		
	Total	64	6.3		
Total		1021	100.0		

10h rate: garbage collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	3	.3	.3	.5
	poor	14	1.4	1.5	2.0
	just average	119	11.7	12.4	14.4
	good	336	32.9	35.1	49.5
	very good	331	32.4	34.6	84.0
	extremely good	153	15.0	16.0	100.0
	Total	958	93.8	100.0	
Missing	other comment	1	.1		
	blank	62	6.1		
	Total	63	6.2		
Total		1021	100.0		

10i rate: water services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.7	.7	.7
	very poor	5	.5	.5	1.3
	poor	20	2.0	2.1	3.4
	just average	148	14.5	15.6	19.0
	good	349	34.2	36.9	55.9
	very good	304	29.8	32.1	88.0
	extremely good	114	11.2	12.0	100.0
	Total	947	92.8	100.0	
Missing	blank	74	7.2		
Total		1021	100.0		

10j rate: sewer services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.3	.3
	very poor	3	.3	.3	.6
	poor	11	1.1	1.2	1.8
	just average	165	16.2	17.6	19.4
	good	342	33.5	36.4	55.8
	very good	297	29.1	31.6	87.4
	extremely good	118	11.6	12.6	100.0
	Total	939	92.0	100.0	
Missing	other comment	1	.1		
	blank	81	7.9		
	Total	82	8.0		
Total		1021	100.0		

10k rate: electric services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.4	.4
	very poor	6	.6	.6	1.1
	poor	26	2.5	2.7	3.8
	just average	160	15.7	16.9	20.7
	good	336	32.9	35.4	56.1
	very good	300	29.4	31.6	87.7
	extremely good	117	11.5	12.3	100.0
	Total	949	92.9	100.0	
Missing	blank	72	7.1		
Total		1021	100.0		

10l rate: snow removal

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	14	1.4	1.5	1.5
	very poor	23	2.3	2.4	3.9
	poor	71	7.0	7.5	11.5
	just average	236	23.1	25.0	36.5
	good	305	29.9	32.3	68.8
	very good	222	21.7	23.5	92.4
	extremely good	72	7.1	7.6	100.0
	Total	943	92.4	100.0	
Missing	other comment	1	.1		
	blank	77	7.5		
	Total	78	7.6		

Total		1021	100.0		
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10m rate: street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	21	2.1	2.2	2.2
	very poor	18	1.8	1.9	4.1
	poor	67	6.6	7.0	11.1
	just average	249	24.4	26.0	37.1
	good	316	31.0	33.1	70.2
	very good	223	21.8	23.3	93.5
	extremely good	62	6.1	6.5	100.0
	Total		956	93.6	100.0
Missing	other comment	1	.1		
	blank	64	6.3		
	Total	65	6.4		
Total		1021	100.0		

10n rate: condition of sidewalks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	24	2.4	2.5	2.5
	very poor	23	2.3	2.4	4.9
	poor	119	11.7	12.4	17.3
	just average	281	27.5	29.3	46.6
	good	325	31.8	33.9	80.4
	very good	144	14.1	15.0	95.4
	extremely good	44	4.3	4.6	100.0
	Total		960	94.0	100.0
Missing	other comment	1	.1		
	blank	60	5.9		
	Total	61	6.0		
Total		1021	100.0		

10o rate: library services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	7	.7	.8	.8
	very poor	1	.1	.1	.9
	poor	8	.8	.9	1.7
	just average	100	9.8	10.7	12.4
	good	214	21.0	22.9	35.4
	very good	301	29.5	32.3	67.6

	extremely good	302	29.6	32.4	100.0
	Total	933	91.4	100.0	
Missing	other comment	2	.2		
	blank	86	8.4		
	Total	88	8.6		
Total		1021	100.0		

10p rate: Springville Art Museum

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.5	.5
	very poor	1	.1	.1	.7
	poor	4	.4	.4	1.1
	just average	97	9.5	10.5	11.6
	good	193	18.9	20.9	32.5
	very good	321	31.4	34.8	67.3
	extremely good	302	29.6	32.7	100.0
	Total	923	90.4	100.0	
Missing	other comment	3	.3		
	blank	95	9.3		
	Total	98	9.6		
Total		1021	100.0		

11. How would you rate the quality of each of the following Springville City services:

11a rate: cemetery

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.6	.6
	very poor	2	.2	.3	.9
	poor	9	.9	1.3	2.2
	just average	133	13.0	19.7	21.9
	good	230	22.5	34.0	55.9
	very good	211	20.7	31.2	87.1
	extremely good	87	8.5	12.9	100.0
	Total	676	66.2	100.0	
Missing	never used	140	13.7		
	other comment	113	11.1		
	blank	92	9.0		
	Total	345	33.8		
Total		1021	100.0		

11b rate: recreation programs and classes

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	.8	1.0	1.0
	very poor	12	1.2	1.6	2.6
	poor	28	2.7	3.7	6.3
	just average	130	12.7	17.0	23.2
	good	243	23.8	31.7	55.0
	very good	241	23.6	31.5	86.4
	extremely good	104	10.2	13.6	100.0
	Total	766	75.0	100.0	
Missing	never used	102	10.0		
	other comment	61	6.0		
	blank	92	9.0		
	Total	255	25.0		
Total	1021	100.0			

11c rate: services to seniors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.7	.7
	very poor	11	1.1	1.9	2.7
	poor	27	2.6	4.8	7.4
	just average	162	15.9	28.6	36.0
	good	200	19.6	35.3	71.4
	very good	120	11.8	21.2	92.6
	extremely good	42	4.1	7.4	100.0
	Total	566	55.4	100.0	
Missing	never used	198	19.4		
	other comment	152	14.9		
	blank	105	10.3		
	Total	455	44.6		
Total	1021	100.0			

11d rate: recreation center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.6	.6
	very poor	6	.6	.7	1.4
	poor	23	2.3	2.8	4.2
	just average	118	11.6	14.5	18.7
	good	253	24.8	31.1	49.8

	very good	262	25.7	32.2	81.9
	extremely good	147	14.4	18.1	100.0
	Total	814	79.7	100.0	
Missing	never used	90	8.8		
	other comment	26	2.5		
	blank	91	8.9		
	Total	207	20.3		
Total		1021	100.0		

11e rate: city planning and zoning

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	37	3.6	5.1	5.1
	very poor	34	3.3	4.7	9.8
	poor	99	9.7	13.6	23.4
	just average	229	22.4	31.5	55.0
	good	200	19.6	27.5	82.5
	very good	103	10.1	14.2	96.7
	extremely good	24	2.4	3.3	100.0
	Total	726	71.1	100.0	
Missing	never used	125	12.2		
	other comment	62	6.1		
	blank	108	10.6		
	Total	295	28.9		
Total		1021	100.0		

11f rate: Springville City's web site

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	9	.9	1.1	1.1
	very poor	6	.6	.7	1.8
	poor	38	3.7	4.5	6.3
	just average	226	22.1	26.7	32.9
	good	327	32.0	38.6	71.5
	very good	190	18.6	22.4	93.9
	extremely good	52	5.1	6.1	100.0
	Total	848	83.1	100.0	
Missing	never used	54	5.3		
	other comment	18	1.8		
	blank	101	9.9		
	Total	173	16.9		
Total		1021	100.0		

11g rate: city campgrounds in Hobble Creek canyon

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.5	.5
	very poor	5	.5	.7	1.2
	poor	14	1.4	1.9	3.1
	just average	113	11.1	15.3	18.5
	good	271	26.5	36.8	55.2
	very good	242	23.7	32.8	88.1
	extremely good	88	8.6	11.9	100.0
	Total	737	72.2	100.0	
Missing	never used	120	11.8		
	other comment	71	7.0		
	blank	93	9.1		
	Total	284	27.8		
Total	1021	100.0			

11h rate: Hobble Creek Golf course

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.4	.4
	very poor	1	.1	.2	.6
	poor	4	.4	.8	1.4
	just average	76	7.4	15.3	16.7
	good	134	13.1	27.0	43.7
	very good	154	15.1	31.0	74.6
	extremely good	126	12.3	25.4	100.0
	Total	497	48.7	100.0	
Missing	never used	243	23.8		
	other comment	168	16.5		
	blank	113	11.1		
	Total	524	51.3		
Total	1021	100.0			

11i rate: residential recycling programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	24	2.4	3.4	3.4
	very poor	21	2.1	3.0	6.4
	poor	81	7.9	11.5	17.8
	just average	192	18.8	27.2	45.0
	good	202	19.8	28.6	73.7
	very good	129	12.6	18.3	91.9

	extremely good	57	5.6	8.1	100.0
	Total	706	69.1	100.0	
Missing	never used	129	12.6		
	other comment	88	8.6		
	blank	98	9.6		
	Total	315	30.9		
Total		1021	100.0		

11j rate: walking and biking paths

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	11	1.1	1.3	1.3
	very poor	11	1.1	1.3	2.6
	poor	56	5.5	6.7	9.4
	just average	136	13.3	16.4	25.8
	good	304	29.8	36.6	62.3
	very good	207	20.3	24.9	87.2
	extremely good	106	10.4	12.8	100.0
	Total	831	81.4	100.0	
Missing	never used	77	7.5		
	other comment	24	2.4		
	blank	89	8.7		
	Total	190	18.6		
Total		1021	100.0		

11k rate: trash and weed control on private property

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	60	5.9	7.1	7.1
	very poor	65	6.4	7.7	14.8
	poor	145	14.2	17.1	31.9
	just average	272	26.6	32.2	64.1
	good	210	20.6	24.8	88.9
	very good	68	6.7	8.0	96.9
	extremely good	26	2.5	3.1	100.0
	Total	846	82.9	100.0	
Missing	never used	42	4.1		
	other comment	37	3.6		
	blank	96	9.4		
	Total	175	17.1		
Total		1021	100.0		

11l rate: yard waste compost facility

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.5	.5
	very poor	1	.1	.1	.7
	poor	10	1.0	1.3	2.0
	just average	102	10.0	13.3	15.3
	good	200	19.6	26.1	41.3
	very good	248	24.3	32.3	73.7
	extremely good	202	19.8	26.3	100.0
	Total	767	75.1	100.0	
Missing	never used	79	7.7		
	other comment	76	7.4		
	blank	99	9.7		
	Total	254	24.9		
Total	1021	100.0			

11m rate: flood control

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	3	.3	.4	.4
	very poor	5	.5	.7	1.2
	poor	23	2.3	3.4	4.6
	just average	191	18.7	28.3	32.9
	good	242	23.7	35.9	68.8
	very good	167	16.4	24.8	93.6
	extremely good	43	4.2	6.4	100.0
	Total	674	66.0	100.0	
Missing	never used	129	12.6		
	other comment	97	9.5		
	blank	121	11.9		
	Total	347	34.0		
Total	1021	100.0			

11n rate: city sponsored sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	8	.8	1.2	1.2
	very poor	3	.3	.4	1.6
	poor	23	2.3	3.4	5.1
	just average	115	11.3	17.2	22.2
	good	232	22.7	34.6	56.9
	very good	191	18.7	28.5	85.4
	extremely good	98	9.6	14.6	100.0

	Total	670	65.6	100.0
Missing	never used	147	14.4	
	other comment	97	9.5	
	blank	107	10.5	
	Total	351	34.4	
Total		1021	100.0	

11o rate: quality of the on-line bill-paying service

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	4	.4	.5	.5
	very poor	6	.6	.7	1.2
	poor	19	1.9	2.3	3.5
	just average	116	11.4	14.0	17.5
	good	240	23.5	29.0	46.5
	very good	272	26.6	32.9	79.3
	extremely good	171	16.7	20.7	100.0
	Total	828	81.1	100.0	
Missing	never used	79	7.7		
	other comment	16	1.6		
	blank	98	9.6		
	Total	193	18.9		
Total		1021	100.0		

11p rate: Springville Civic Center splash pad

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.3	.3
	poor	6	.6	.9	1.1
	just average	71	7.0	10.1	11.2
	good	213	20.9	30.3	41.5
	very good	254	24.9	36.1	77.6
	extremely good	158	15.5	22.4	100.0
	Total	704	69.0	100.0	
Missing	never used	147	14.4		
	other comment	74	7.2		
	blank	96	9.4		
	Total	317	31.0		
Total		1021	100.0		

11q rate: Wayne Bartholomew family park and pond

		Frequency	Percent	Valid Percent	Cumulative Percent
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Valid	extremely poor	3	.3	.4	.4
	very poor	3	.3	.4	.8
	poor	8	.8	1.0	1.8
	just average	69	6.8	8.8	10.6
	good	195	19.1	24.8	35.4
	very good	314	30.8	40.0	75.4
	extremely good	193	18.9	24.6	100.0
	Total	785	76.9	100.0	
Missing	never used	98	9.6		
	other comment	52	5.1		
	blank	86	8.4		
	Total	236	23.1		
Total	1021	100.0			

12. Overall, how would you rate the quality of services provided by Springville City?

12 Overall, how would you rate the quality of services provided by Springville City?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.5	.5
	very poor	6	.6	.7	1.2
	poor	22	2.2	2.4	3.6
	just average	141	13.8	15.5	19.1
	good	305	29.9	33.4	52.5
	very good	377	36.9	41.3	93.9
	extremely good	56	5.5	6.1	100.0
	Total	912	89.3	100.0	
Missing	other comment	1	.1		
	blank	108	10.6		
	Total	109	10.7		
Total	1021	100.0			

13. Below are some suggestions that Springville citizens have mentioned as possible ways to improve the City. What priority level do you think the City should give to requests for additional funds to make each of the suggested improvements?

13a additional funds: improving traffic flow

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	18	1.8	1.9	1.9

	low priority	65	6.4	7.0	8.9
	moderate priority	250	24.5	26.8	35.7
	high priority	392	38.4	42.1	77.8
	very high priority	207	20.3	22.2	100.0
	Total	932	91.3	100.0	
Missing	blank	89	8.7		
Total		1021	100.0		

13b additional funds: reducing traffic

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	32	3.1	3.4	3.4
	low priority	108	10.6	11.6	15.1
	moderate priority	262	25.7	28.2	43.3
	high priority	343	33.6	37.0	80.3
	very high priority	183	17.9	19.7	100.0
	Total	928	90.9	100.0	
Missing	blank	93	9.1		
Total		1021	100.0		

13c additional funds: additional youth recreational sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	70	6.9	7.8	7.8
	low priority	193	18.9	21.5	29.3
	moderate priority	414	40.5	46.2	75.5
	high priority	182	17.8	20.3	95.8
	very high priority	38	3.7	4.2	100.0
	Total	897	87.9	100.0	
Missing	blank	124	12.1		
Total		1021	100.0		

13d additional funds: preserving historic building and historic neighborhoods

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	68	6.7	7.4	7.4
	low priority	195	19.1	21.3	28.7
	moderate priority	374	36.6	40.8	69.5
	high priority	218	21.4	23.8	93.2
	very high priority	62	6.1	6.8	100.0
	Total	917	89.8	100.0	
Missing	blank	104	10.2		
Total		1021	100.0		

13e additional funds: acquiring more open space land

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	75	7.3	8.2	8.2
	low priority	193	18.9	21.2	29.4
	moderate priority	339	33.2	37.2	66.6
	high priority	210	20.6	23.1	89.7
	very high priority	94	9.2	10.3	100.0
	Total	911	89.2	100.0	
Missing	other comment	1	.1		
	blank	109	10.7		
	Total	110	10.8		
Total		1021	100.0		

13f additional funds: improving pedestrian and bike trails

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	51	5.0	5.6	5.6
	low priority	139	13.6	15.1	20.7
	moderate priority	373	36.5	40.6	61.3
	high priority	244	23.9	26.6	87.9
	very high priority	111	10.9	12.1	100.0
	Total	918	89.9	100.0	
Missing	blank	103	10.1		
Total		1021	100.0		

13g additional funds: increasing services for seniors

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	55	5.4	6.1	6.1
	low priority	142	13.9	15.9	22.0
	moderate priority	426	41.7	47.6	69.6
	high priority	202	19.8	22.6	92.2
	very high priority	70	6.9	7.8	100.0
	Total	895	87.7	100.0	
Missing	other comment	1	.1		
	blank	125	12.2		
	Total	126	12.3		
Total		1021	100.0		

13h additional funds: adding more space for arts/cultural events

		Frequency	Percent	Valid Percent	Cumulative
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		Percent			
Valid	very low priority	114	11.2	12.7	12.7
	low priority	256	25.1	28.4	41.1
	moderate priority	355	34.8	39.4	80.5
	high priority	135	13.2	15.0	95.4
	very high priority	41	4.0	4.6	100.0
	Total	901	88.2	100.0	
Missing	blank	120	11.8		
Total		1021	100.0		

13i additional funds: increasing art in public places

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	177	17.3	19.5	19.5
	low priority	322	31.5	35.4	54.9
	moderate priority	268	26.2	29.5	84.4
	high priority	104	10.2	11.4	95.8
	very high priority	38	3.7	4.2	100.0
	Total	909	89.0	100.0	
Missing	blank	112	11.0		
Total		1021	100.0		

13j additional funds: reducing crime

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	21	2.1	2.3	2.3
	low priority	81	7.9	8.8	11.1
	moderate priority	291	28.5	31.7	42.8
	high priority	361	35.4	39.3	82.0
	very high priority	165	16.2	18.0	100.0
	Total	919	90.0	100.0	
Missing	blank	102	10.0		
Total		1021	100.0		

13k additional funds: providing additional transportation options

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	70	6.9	7.7	7.7
	low priority	211	20.7	23.1	30.8
	moderate priority	355	34.8	38.9	69.7
	high priority	192	18.8	21.0	90.7
	very high priority	85	8.3	9.3	100.0
	Total	913	89.4	100.0	

Missing	blank	108	10.6	
Total		1021	100.0	

13l additional funds: reducing illegal drug use

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	35	3.4	3.8	3.8
	low priority	114	11.2	12.5	16.3
	moderate priority	267	26.2	29.3	45.6
	high priority	316	31.0	34.6	80.3
	very high priority	180	17.6	19.7	100.0
	Total	912	89.3	100.0	
Missing	blank	109	10.7		
Total		1021	100.0		

13m additional funds: providing additional adult recreational sports programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	108	10.6	11.9	11.9
	low priority	300	29.4	33.0	44.8
	moderate priority	356	34.9	39.1	84.0
	high priority	107	10.5	11.8	95.7
	very high priority	39	3.8	4.3	100.0
	Total	910	89.1	100.0	
Missing	blank	111	10.9		
Total		1021	100.0		

13n additional funds: increasing library's book collection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	93	9.1	10.2	10.2
	low priority	240	23.5	26.3	36.5
	moderate priority	343	33.6	37.6	74.0
	high priority	162	15.9	17.7	91.8
	very high priority	75	7.3	8.2	100.0
	Total	913	89.4	100.0	
Missing	other comment	1	.1		
	blank	107	10.5		
	Total	108	10.6		
Total		1021	100.0		

13o additional funds: developing additional parks

		Frequency	Percent	Valid Percent	Cumulative
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		Percent			
Valid	very low priority	72	7.1	7.9	7.9
	low priority	209	20.5	22.8	30.6
	moderate priority	367	35.9	40.0	70.7
	high priority	181	17.7	19.7	90.4
	very high priority	88	8.6	9.6	100.0
	Total	917	89.8	100.0	
Missing	other comment	1	.1		
	blank	103	10.1		
	Total	104	10.2		
Total		1021	100.0		

13p additional funds: increasing police presence in your neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	86	8.4	9.4	9.4
	low priority	244	23.9	26.7	36.1
	moderate priority	357	35.0	39.1	75.2
	high priority	168	16.5	18.4	93.6
	very high priority	58	5.7	6.4	100.0
	Total	913	89.4	100.0	
Missing	blank	108	10.6		
Total		1021	100.0		

13q additional funds: increasing police presence in downtown areas

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	59	5.8	6.5	6.5
	low priority	190	18.6	21.0	27.5
	moderate priority	394	38.6	43.5	71.0
	high priority	200	19.6	22.1	93.1
	very high priority	62	6.1	6.9	100.0
	Total	905	88.6	100.0	
Missing	blank	116	11.4		
Total		1021	100.0		

13r additional funds: increasing housing for low or moderate income people

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	125	12.2	13.6	13.6
	low priority	209	20.5	22.8	36.4
	moderate priority	301	29.5	32.8	69.2
	high priority	177	17.3	19.3	88.5

	very high priority	105	10.3	11.5	100.0
	Total	917	89.8	100.0	
Missing	blank	104	10.2		
Total		1021	100.0		

13s additional funds: repairing/construction of public streets

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	21	2.1	2.3	2.3
	low priority	102	10.0	11.1	13.4
	moderate priority	394	38.6	43.0	56.4
	high priority	316	31.0	34.5	90.9
	very high priority	83	8.1	9.1	100.0
	Total	916	89.7	100.0	
Missing	other comment	1	.1		
	blank	104	10.2		
	Total	105	10.3		
Total		1021	100.0		

13t additional funds: increasing library's special programs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	118	11.6	13.0	13.0
	low priority	266	26.1	29.4	42.4
	moderate priority	346	33.9	38.2	80.7
	high priority	121	11.9	13.4	94.0
	very high priority	54	5.3	6.0	100.0
	Total	905	88.6	100.0	
Missing	blank	116	11.4		
Total		1021	100.0		

13u additional funds: increasing fire protection

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	31	3.0	3.4	3.4
	low priority	143	14.0	15.8	19.2
	moderate priority	411	40.3	45.3	64.5
	high priority	265	26.0	29.2	93.7
	very high priority	57	5.6	6.3	100.0
	Total	907	88.8	100.0	
Missing	blank	114	11.2		
Total		1021	100.0		

13v additional funds: improving water and sewer systems

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	32	3.1	3.5	3.5
	low priority	151	14.8	16.6	20.2
	moderate priority	432	42.3	47.6	67.8
	high priority	220	21.5	24.3	92.1
	very high priority	72	7.1	7.9	100.0
	Total		907	88.8	100.0
Missing	blank	114	11.2		
Total		1021	100.0		

13w additional funds: increasing water supplies

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	29	2.8	3.2	3.2
	low priority	142	13.9	15.8	19.0
	moderate priority	393	38.5	43.7	62.7
	high priority	259	25.4	28.8	91.4
	very high priority	77	7.5	8.6	100.0
	Total		900	88.1	100.0
Missing	blank	121	11.9		
Total		1021	100.0		

13x additional funds: providing access to high speed internet

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	106	10.4	11.7	11.7
	low priority	255	25.0	28.2	40.0
	moderate priority	332	32.5	36.8	76.7
	high priority	145	14.2	16.1	92.8
	very high priority	65	6.4	7.2	100.0
	Total		903	88.4	100.0
Missing	blank	118	11.6		
Total		1021	100.0		

13y additional funds: reducing junk, weeds, and garbage in the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	very low priority	50	4.9	5.4	5.4
	low priority	174	17.0	18.8	24.2
	moderate priority	312	30.6	33.8	58.0
	high priority	250	24.5	27.1	85.1

	very high priority	138	13.5	14.9	100.0
	Total	924	90.5	100.0	
Missing	blank	97	9.5		
Total		1021	100.0		

14. From the list above, what three improvements would you pick as your top three priorities for additional funds? List in order of preference with #1 being your top priority for improvement.

q14_1 top three priorities for additional funds: #1

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	220	21.5	25.1	25.1
	reduce traffic	122	11.9	13.9	39.0
	more youth sports programs	17	1.7	1.9	41.0
	preserve historic building and historic neighborhoods	16	1.6	1.8	42.8
	acquire more open space land	22	2.2	2.5	45.3
	improve pedestrian and bike trails	33	3.2	3.8	49.1
	increase services for seniors	48	4.7	5.5	54.6
	add more space for arts/cultural events	5	.5	.6	55.1
	increase art in public places	9	.9	1.0	56.2
	reduce crime	48	4.7	5.5	61.6
	provide additional transportation options	28	2.7	3.2	64.8
	reduce illegal drug use	23	2.3	2.6	67.5
	additional adult sports programs	9	.9	1.0	68.5
	increase library's book collection	13	1.3	1.5	70.0
	develop additional parks	16	1.6	1.8	71.8
	increase police presence in your neighborhood	17	1.7	1.9	73.7
	increase police presence in downtown areas	10	1.0	1.1	74.9
	increase housing for low or moderate income people	24	2.4	2.7	77.6
	repair/construction of	33	3.2	3.8	81.4

	public streets				
	increase library's special programs	15	1.5	1.7	83.1
	increase fire protection	15	1.5	1.7	84.8
	improve water and sewer systems	18	1.8	2.1	86.9
	increase water supplies	19	1.9	2.2	89.0
	access to high speed internet	9	.9	1.0	90.1
	reduce junk, weeds, and garbage in the city	57	5.6	6.5	96.6
	other response	30	2.9	3.4	100.0
	Total	876	85.8	100.0	
Missing	unintelligible	3	.3		
	blank	142	13.9		
	Total	145	14.2		
Total		1021	100.0		

q14_2 top three priorities for additional funds: #2

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	96	9.4	11.1	11.1
	reduce traffic	125	12.2	14.4	25.5
	more youth sports programs	14	1.4	1.6	27.1
	preserve historic building and historic neighborhoods	24	2.4	2.8	29.9
	acquire more open space land	37	3.6	4.3	34.1
	improve pedestrian and bike trails	36	3.5	4.2	38.3
	increase services for seniors	33	3.2	3.8	42.1
	add more space for arts/cultural events	13	1.3	1.5	43.6
	increase art in public places	16	1.6	1.8	45.4
	reduce crime	43	4.2	5.0	50.4
	provide additional transportation options	41	4.0	4.7	55.1
	reduce illegal drug use	44	4.3	5.1	60.2
	additional adult sports programs	25	2.4	2.9	63.1
	increase library's book collection	17	1.7	2.0	65.1

	develop additional parks	30	2.9	3.5	68.5
	increase police presence in your neighborhood	28	2.7	3.2	71.7
	increase police presence in downtown areas	15	1.5	1.7	73.5
	increase housing for low or moderate income people	19	1.9	2.2	75.7
	repair/construction of public streets	46	4.5	5.3	81.0
	increase library's special programs	24	2.4	2.8	83.7
	increase fire protection	22	2.2	2.5	86.3
	improve water and sewer systems	13	1.3	1.5	87.8
	increase water supplies	26	2.5	3.0	90.8
	access to high speed internet	19	1.9	2.2	93.0
	reduce junk, weeds, and garbage in the city	36	3.5	4.2	97.1
	other response	25	2.4	2.9	100.0
	Total	867	84.9	100.0	
Missing	unintelligible	2	.2		
	blank	152	14.9		
	Total	154	15.1		
Total		1021	100.0		

q14_3 top three priorities for additional funds: #3

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	improve traffic flow	59	5.8	6.9	6.9
	reduce traffic	37	3.6	4.3	11.2
	more youth sports programs	22	2.2	2.6	13.8
	preserve historic building and historic neighborhoods	27	2.6	3.2	16.9
	acquire more open space land	31	3.0	3.6	20.5
	improve pedestrian and bike trails	45	4.4	5.3	25.8
	increase services for seniors	41	4.0	4.8	30.6
	add more space for arts/cultural events	14	1.4	1.6	32.2
	increase art in public places	23	2.3	2.7	34.9

reduce crime	51	5.0	6.0	40.8
provide additional transportation options	38	3.7	4.4	45.3
reduce illegal drug use	50	4.9	5.8	51.1
additional adult sports programs	19	1.9	2.2	53.3
increase library's book collection	14	1.4	1.6	55.0
develop additional parks	32	3.1	3.7	58.7
increase police presence in your neighborhood	27	2.6	3.2	61.8
increase police presence in downtown areas	17	1.7	2.0	63.8
increase housing for low or moderate income people	25	2.4	2.9	66.7
repair/construction of public streets	45	4.4	5.3	72.0
increase library's special programs	22	2.2	2.6	74.6
increase fire protection	28	2.7	3.3	77.8
improve water and sewer systems	26	2.5	3.0	80.9
increase water supplies	33	3.2	3.9	84.7
access to high speed internet	20	2.0	2.3	87.0
reduce junk, weeds, and garbage in the city	81	7.9	9.5	96.5
other response	30	2.9	3.5	100.0
Total	857	83.9	100.0	
Missing blank	164	16.1		
Total	1021	100.0		

15. Please rate the quality of customer service you have received at the following Springville facilities:

15a rate: quality service received at: Clyde Recreation Center

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.6	.9	.9
	very poor	2	.2	.3	1.2
	poor	16	1.6	2.3	3.5
	just average	86	8.4	12.4	15.8
	good	147	14.4	21.2	37.0

	very good	244	23.9	35.1	72.1
	extremely good	194	19.0	27.9	100.0
	Total	695	68.1	100.0	
Missing	never used	158	15.5		
	other comment	63	6.2		
	blank	105	10.3		
	Total	326	31.9		
Total		1021	100.0		

15b rate: quality service received at: library

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	2	.2	.2	.2
	very poor	3	.3	.4	.6
	poor	5	.5	.6	1.2
	just average	59	5.8	7.2	8.4
	good	133	13.0	16.2	24.7
	very good	282	27.6	34.4	59.1
	extremely good	335	32.8	40.9	100.0
	Total	819	80.2	100.0	
Missing	never used	75	7.3		
	other comment	32	3.1		
	blank	95	9.3		
	Total	202	19.8		
Total		1021	100.0		

15c rate: quality service received at: utility and billing office

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	5	.5	.7	.7
	very poor	1	.1	.1	.8
	poor	19	1.9	2.5	3.3
	just average	110	10.8	14.4	17.6
	good	196	19.2	25.6	43.3
	very good	281	27.5	36.7	80.0
	extremely good	153	15.0	20.0	100.0
	Total	765	74.9	100.0	
Missing	never used	93	9.1		
	other comment	69	6.8		
	blank	94	9.2		
	Total	256	25.1		
Total		1021	100.0		

15d rate: quality service received at: parks and recreation building

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	1	.1	.2	.2
	very poor	3	.3	.5	.7
	poor	12	1.2	2.1	2.8
	just average	87	8.5	15.0	17.8
	good	163	16.0	28.2	45.9
	very good	209	20.5	36.1	82.0
	extremely good	104	10.2	18.0	100.0
	Total	579	56.7	100.0	
Missing	never used	219	21.4		
	other comment	109	10.7		
	blank	114	11.2		
	Total	442	43.3		
Total	1021	100.0			

15e rate: quality service received at: community development office

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	10	1.0	2.8	2.8
	very poor	10	1.0	2.8	5.7
	poor	26	2.5	7.4	13.1
	just average	93	9.1	26.4	39.5
	good	94	9.2	26.7	66.2
	very good	73	7.1	20.7	86.9
	extremely good	46	4.5	13.1	100.0
	Total	352	34.5	100.0	
Missing	never used	346	33.9		
	other comment	205	20.1		
	blank	118	11.6		
	Total	669	65.5		
Total	1021	100.0			

16. Please rate the quality of each of the following in your neighborhood:**16a rate: sense of community in your neighborhood**

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	20	2.0	2.1	2.1
	very poor	18	1.8	1.9	4.1
	poor	55	5.4	5.9	10.0

	just average	175	17.1	18.7	28.7
	good	240	23.5	25.7	54.4
	very good	281	27.5	30.1	84.5
	extremely good	145	14.2	15.5	100.0
	Total	934	91.5	100.0	
Missing	blank	87	8.5		
Total		1021	100.0		

16b rate: cleanliness and attractiveness of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	19	1.9	2.0	2.0
	very poor	17	1.7	1.8	3.8
	poor	59	5.8	6.3	10.1
	just average	165	16.2	17.5	27.6
	good	259	25.4	27.5	55.0
	very good	289	28.3	30.6	85.7
	extremely good	135	13.2	14.3	100.0
	Total	943	92.4	100.0	
Missing	blank	78	7.6		
Total		1021	100.0		

16c rate: safety of neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	6	.6	.6	.6
	very poor	7	.7	.7	1.4
	poor	30	2.9	3.2	4.6
	just average	133	13.0	14.1	18.7
	good	258	25.3	27.4	46.0
	very good	344	33.7	36.5	82.5
	extremely good	165	16.2	17.5	100.0
	Total	943	92.4	100.0	
Missing	blank	78	7.6		
Total		1021	100.0		

16d rate: speed and volume of traffic in the neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	54	5.3	5.7	5.7
	very poor	59	5.8	6.3	12.0
	poor	139	13.6	14.7	26.7
	just average	179	17.5	19.0	45.7

	good	235	23.0	24.9	70.6
	very good	191	18.7	20.3	90.9
	extremely good	86	8.4	9.1	100.0
	Total	943	92.4	100.0	
Missing	blank	78	7.6		
Total		1021	100.0		

16e rate: street lighting

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	33	3.2	3.5	3.5
	very poor	19	1.9	2.0	5.5
	poor	85	8.3	9.0	14.6
	just average	212	20.8	22.5	37.1
	good	313	30.7	33.3	70.4
	very good	205	20.1	21.8	92.1
	extremely good	74	7.2	7.9	100.0
	Total	941	92.2	100.0	
Missing	blank	80	7.8		
Total		1021	100.0		

16f rate: closeness to parks

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	17	1.7	1.8	1.8
	very poor	11	1.1	1.2	3.0
	poor	41	4.0	4.4	7.4
	just average	175	17.1	18.8	26.2
	good	273	26.7	29.4	55.6
	very good	247	24.2	26.6	82.2
	extremely good	166	16.3	17.8	100.0
	Total	930	91.1	100.0	
Missing	blank	91	8.9		
Total		1021	100.0		

16g rate: access to shopping opportunities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	50	4.9	5.3	5.3
	very poor	56	5.5	6.0	11.3
	poor	129	12.6	13.8	25.1
	just average	236	23.1	25.2	50.3
	good	236	23.1	25.2	75.5

	very good	168	16.5	17.9	93.5
	extremely good	61	6.0	6.5	100.0
	Total	936	91.7	100.0	
Missing	blank	85	8.3		
Total		1021	100.0		

16h rate: adequacy of streets, sidewalks, curbs

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	extremely poor	33	3.2	3.5	3.5
	very poor	23	2.3	2.4	5.9
	poor	80	7.8	8.5	14.4
	just average	212	20.8	22.5	36.9
	good	301	29.5	32.0	68.9
	very good	207	20.3	22.0	90.9
	extremely good	86	8.4	9.1	100.0
	Total	942	92.3	100.0	
Missing	blank	79	7.7		
Total		1021	100.0		

17. Please tell us how strongly you support or oppose each item below:

q17a financial incentives to attract new types of retail business

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	44	4.3	4.8	4.8
	oppose	92	9.0	10.0	14.8
	equally support-oppose	262	25.7	28.5	43.3
	support	344	33.7	37.4	80.7
	strongly support	177	17.3	19.3	100.0
	Total	919	90.0	100.0	
Missing	blank	102	10.0		
Total		1021	100.0		

q17b efforts to revitalize downtown Springville

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	12	1.2	1.3	1.3
	oppose	49	4.8	5.3	6.6
	equally support-oppose	196	19.2	21.2	27.8
	support	428	41.9	46.4	74.2
	strongly support	238	23.3	25.8	100.0

	Total	923	90.4	100.0	
Missing	other comment	2	.2		
	blank	96	9.4		
	Total	98	9.6		
Total		1021	100.0		

q17c efforts to include more affordable housing in new developments

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	89	8.7	9.7	9.7
	oppose	129	12.6	14.0	23.6
	equally support-oppose	288	28.2	31.2	54.9
	support	257	25.2	27.9	82.8
	strongly support	159	15.6	17.2	100.0
	Total	922	90.3	100.0	
Missing	other comment	1	.1		
	blank	98	9.6		
	Total	99	9.7		
Total		1021	100.0		

q17d expansion of youth activities and facilities

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	23	2.3	2.5	2.5
	oppose	54	5.3	6.0	8.5
	equally support-oppose	340	33.3	37.7	46.2
	support	389	38.1	43.1	89.3
	strongly support	97	9.5	10.7	100.0
	Total	903	88.4	100.0	
Missing	other comment	1	.1		
	blank	117	11.5		
	Total	118	11.6		
Total		1021	100.0		

q17e mandatory measures to conserve water

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	66	6.5	7.2	7.2
	oppose	169	16.6	18.4	25.6
	equally support-oppose	324	31.7	35.3	60.9
	support	263	25.8	28.6	89.5
	strongly support	96	9.4	10.5	100.0
	Total	918	89.9	100.0	

Missing	blank	103	10.1		
Total		1021	100.0		

q17f expand efforts to enforce existing city codes concerning junk, garbage, and weeds in the city

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	33	3.2	3.6	3.6
	oppose	66	6.5	7.2	10.7
	equally support-oppose	235	23.0	25.5	36.3
	support	369	36.1	40.1	76.3
	strongly support	218	21.4	23.7	100.0
	Total	921	90.2	100.0	
Missing	blank	100	9.8		
Total		1021	100.0		

q17g improve emergency services

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	strongly oppose	3	.3	.3	.3
	oppose	24	2.4	2.6	3.0
	equally support-oppose	280	27.4	30.9	33.8
	support	489	47.9	53.9	87.8
	strongly support	111	10.9	12.2	100.0
	Total	907	88.8	100.0	
Missing	other comment	1	.1		
	blank	113	11.1		
	Total	114	11.2		
Total		1021	100.0		

18. Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague?

q18 Based on your interactions with Springville City, how likely are you to recommend Springville City and its services to a friend or colleague?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	not likely	7	.7	.8	.8
	2	11	1.1	1.2	1.9
	3	12	1.2	1.3	3.2
	4	24	2.4	2.6	5.8
	5	67	6.6	7.2	13.0

	6	71	7.0	7.6	20.7
	7	146	14.3	15.7	36.4
	8	211	20.7	22.7	59.1
	9	210	20.6	22.6	81.7
	very likely	170	16.7	18.3	100.0
	Total	929	91.0	100.0	
Missing	blank	92	9.0		
Total		1021	100.0		

Now a few last questions about you. These questions will only be used for statistical comparisons.

q19 What is your sex?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	male	396	38.8	42.4	42.4
	female	538	52.7	57.6	100.0
	Total	934	91.5	100.0	
Missing	other comment	3	.3		
	blank	84	8.2		
	Total	87	8.5		
Total		1021	100.0		

q20 In what year were you born?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1929	2	.2	.2	.2
	1930	1	.1	.1	.3
	1931	1	.1	.1	.4
	1932	2	.2	.2	.7
	1933	3	.3	.3	1.0
	1934	3	.3	.3	1.3
	1935	2	.2	.2	1.6
	1936	6	.6	.7	2.2
	1937	6	.6	.7	2.9
	1938	6	.6	.7	3.6
	1939	5	.5	.6	4.1
	1940	8	.8	.9	5.0
	1941	7	.7	.8	5.8
	1942	10	1.0	1.1	7.0
	1943	9	.9	1.0	8.0

1944	13	1.3	1.5	9.4
1945	10	1.0	1.1	10.5
1946	10	1.0	1.1	11.7
1947	12	1.2	1.3	13.0
1948	18	1.8	2.0	15.0
1949	11	1.1	1.2	16.3
1950	9	.9	1.0	17.3
1951	11	1.1	1.2	18.5
1952	21	2.1	2.4	20.9
1953	19	1.9	2.1	23.0
1954	15	1.5	1.7	24.7
1955	18	1.8	2.0	26.7
1956	17	1.7	1.9	28.6
1957	14	1.4	1.6	30.2
1958	14	1.4	1.6	31.7
1959	13	1.3	1.5	33.2
1960	23	2.3	2.6	35.8
1961	10	1.0	1.1	36.9
1962	9	.9	1.0	37.9
1963	13	1.3	1.5	39.3
1964	23	2.3	2.6	41.9
1965	10	1.0	1.1	43.0
1966	14	1.4	1.6	44.6
1967	10	1.0	1.1	45.7
1968	16	1.6	1.8	47.5
1969	15	1.5	1.7	49.2
1970	19	1.9	2.1	51.3
1971	9	.9	1.0	52.4
1972	14	1.4	1.6	53.9
1973	13	1.3	1.5	55.4
1974	20	2.0	2.2	57.6
1975	9	.9	1.0	58.6
1976	18	1.8	2.0	60.7
1977	10	1.0	1.1	61.8
1978	17	1.7	1.9	63.7
1979	14	1.4	1.6	65.2
1980	12	1.2	1.3	66.6
1981	24	2.4	2.7	69.3
1982	18	1.8	2.0	71.3
1983	7	.7	.8	72.1
1984	16	1.6	1.8	73.9
1985	13	1.3	1.5	75.3

1986	13	1.3	1.5	76.8
1987	11	1.1	1.2	78.0
1988	13	1.3	1.5	79.5
1989	11	1.1	1.2	80.7
1990	24	2.4	2.7	83.4
1991	12	1.2	1.3	84.8
1992	17	1.7	1.9	86.7
1993	17	1.7	1.9	88.6
1994	11	1.1	1.2	89.8
1995	12	1.2	1.3	91.1
1996	16	1.6	1.8	92.9
1997	10	1.0	1.1	94.1
1998	8	.8	.9	95.0
1999	12	1.2	1.3	96.3
2000	11	1.1	1.2	97.5
2001	7	.7	.8	98.3
2002	4	.4	.4	98.8
2003	4	.4	.4	99.2
2004	5	.5	.6	99.8
2005	2	.2	.2	100.0
Total	892	87.4	100.0	
Missing other comment	24	2.4		
blank	105	10.3		
Total	129	12.6		
Total	1021	100.0		

q21 how many years have you lived in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	0	3	.3	.3	.3
	1	70	6.9	7.5	7.8
	2	42	4.1	4.5	12.3
	3	37	3.6	3.9	16.2
	4	33	3.2	3.5	19.7
	5	48	4.7	5.1	24.9
	6	21	2.1	2.2	27.1
	7	23	2.3	2.5	29.6
	8	25	2.4	2.7	32.2
	9	11	1.1	1.2	33.4
	10	37	3.6	3.9	37.4
	11	14	1.4	1.5	38.8
	12	20	2.0	2.1	41.0

13	18	1.8	1.9	42.9
14	21	2.1	2.2	45.1
15	17	1.7	1.8	47.0
16	14	1.4	1.5	48.5
17	10	1.0	1.1	49.5
18	20	2.0	2.1	51.7
19	19	1.9	2.0	53.7
20	45	4.4	4.8	58.5
21	15	1.5	1.6	60.1
22	17	1.7	1.8	61.9
23	14	1.4	1.5	63.4
24	12	1.2	1.3	64.7
25	25	2.4	2.7	67.3
26	8	.8	.9	68.2
27	15	1.5	1.6	69.8
28	10	1.0	1.1	70.9
29	4	.4	.4	71.3
30	26	2.5	2.8	74.1
31	10	1.0	1.1	75.1
32	10	1.0	1.1	76.2
33	12	1.2	1.3	77.5
34	1	.1	.1	77.6
35	12	1.2	1.3	78.9
36	2	.2	.2	79.1
37	5	.5	.5	79.6
38	7	.7	.7	80.4
39	1	.1	.1	80.5
40	15	1.5	1.6	82.1
41	7	.7	.7	82.8
42	3	.3	.3	83.1
43	8	.8	.9	84.0
44	5	.5	.5	84.5
45	10	1.0	1.1	85.6
46	6	.6	.6	86.2
47	6	.6	.6	86.9
48	5	.5	.5	87.4
49	2	.2	.2	87.6
50	18	1.8	1.9	89.5
51	7	.7	.7	90.3
52	2	.2	.2	90.5
53	4	.4	.4	90.9
55	1	.1	.1	91.0

56	1	.1	.1	91.1
57	2	.2	.2	91.4
58	2	.2	.2	91.6
60	15	1.5	1.6	93.2
61	2	.2	.2	93.4
62	3	.3	.3	93.7
63	4	.4	.4	94.1
64	2	.2	.2	94.3
65	8	.8	.9	95.2
66	2	.2	.2	95.4
67	3	.3	.3	95.7
68	5	.5	.5	96.3
69	1	.1	.1	96.4
70	4	.4	.4	96.8
71	3	.3	.3	97.1
72	3	.3	.3	97.4
73	2	.2	.2	97.7
74	2	.2	.2	97.9
75	3	.3	.3	98.2
76	1	.1	.1	98.3
77	1	.1	.1	98.4
78	2	.2	.2	98.6
79	1	.1	.1	98.7
80	2	.2	.2	98.9
81	2	.2	.2	99.1
82	1	.1	.1	99.3
83	3	.3	.3	99.6
86	1	.1	.1	99.7
89	1	.1	.1	99.8
90	1	.1	.1	99.9
94	1	.1	.1	100.0
Total	937	91.8	100.0	
Missing other response	1	.1		
blank	83	8.1		
Total	84	8.2		
Total	1021	100.0		

q22 What is the highest grade or level of education that you have completed?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1-11 grade	5	.5	.5	.5
	h.s. diploma	64	6.3	6.9	7.5

	some college	196	19.2	21.2	28.6
	AA degree	110	10.8	11.9	40.5
	BA degree	323	31.6	34.9	75.4
	MA degree	174	17.0	18.8	94.2
	PhD, MD, JD	54	5.3	5.8	100.0
	Total	926	90.7	100.0	
Missing	other comment	1	.1		
	blank	94	9.2		
	Total	95	9.3		
Total		1021	100.0		

q23 Which category best describes the ethnic or racial group that you identify yourself with?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Hispanic/Latino	33	3.2	3.6	3.6
	African-American/Black	1	.1	.1	3.7
	Asian/Pacific Islander	9	.9	1.0	4.7
	White	860	84.2	93.9	98.6
	Native American	5	.5	.5	99.1
	other	8	.8	.9	100.0
	Total	916	89.7	100.0	
Missing	other comment	1	.1		
	blank	104	10.2		
	Total	105	10.3		
Total		1021	100.0		

q24 Is there any language other than English regularly spoken at home?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Yes	77	7.5	8.3	8.3
	No	853	83.5	91.7	100.0
	Total	930	91.1	100.0	
Missing	blank	91	8.9		
Total		1021	100.0		

q25 how many people, including yourself, currently live in your household?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	1	145	14.2	15.6	15.6
	2	307	30.1	33.1	48.7

	3	156	15.3	16.8	65.5
	4	132	12.9	14.2	79.7
	5	81	7.9	8.7	88.5
	6	76	7.4	8.2	96.7
	7	18	1.8	1.9	98.6
	8	11	1.1	1.2	99.8
	9	2	.2	.2	100.0
	Total	928	90.9	100.0	
Missing	other response	1	.1		
	blank	92	9.0		
	Total	93	9.1		
Total		1021	100.0		

q26 What is your current martial status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	married	688	67.4	74.5	74.5
	separated	6	.6	.7	75.2
	divorced	63	6.2	6.8	82.0
	widowed	94	9.2	10.2	92.2
	never married	72	7.1	7.8	100.0
	Total	923	90.4	100.0	
Missing	other comment	1	.1		
	blank	97	9.5		
	Total	98	9.6		
Total		1021	100.0		

q27 Which category best describes the house or apartment/townhouse you live in?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	single family	737	72.2	79.2	79.2
	duplex (2 units)	64	6.3	6.9	86.1
	apartment (3-4 units)	49	4.8	5.3	91.4
	apartment (5 or more units)	56	5.5	6.0	97.4
	mobile home	6	.6	.6	98.1
	other	18	1.8	1.9	100.0
	Total	930	91.1	100.0	
Missing	other comment	2	.2		
	blank	89	8.7		
	Total	91	8.9		
Total		1021	100.0		

q28 Do you own or rent the house or apartment where you live?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	own	806	78.9	86.8	86.8
	rent	123	12.0	13.2	100.0
	Total	929	91.0	100.0	
Missing	other comment	2	.2		
	blank	90	8.8		
	Total	92	9.0		
Total		1021	100.0		

q29 What is your current employment status?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	employed full-time	395	38.7	44.8	44.8
	employed part-time	88	8.6	10.0	54.8
	homemaker	100	9.8	11.3	66.1
	retired	283	27.7	32.1	98.2
	student	8	.8	.9	99.1
	unemployed	8	.8	.9	100.0
	Total	882	86.4	100.0	
Missing	other comment	7	.7		
	blank	132	12.9		
	Total	139	13.6		
Total		1021	100.0		

q30 Where is your work located?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	Springville	152	14.9	28.7	28.7
	Provo	130	12.7	24.6	53.3
	Spanish Fork	40	3.9	7.6	60.9
	Orem	43	4.2	8.1	69.0
	other	35	3.4	6.6	75.6
	Lehi	14	1.4	2.6	78.3
	American Fork	12	1.2	2.3	80.5
	Pleasant Grove	9	.9	1.7	82.2
	Lindon	12	1.2	2.3	84.5
	Salt Lake City	15	1.5	2.8	87.3
	Murray	1	.1	.2	87.5
	West Jordan	3	.3	.6	88.1
	Midvale	1	.1	.2	88.3
	South Jordan	2	.2	.4	88.7
	Sandy	5	.5	.9	89.6

	Riverton	1	.1	.2	89.8
	Draper	6	.6	1.1	90.9
	Mapleton	11	1.1	2.1	93.0
	Payson	2	.2	.4	93.4
	other city - Utah County	10	1.0	1.9	95.3
	other city - Salt Lake County	3	.3	.6	95.8
	other city - east of Utah County	3	.3	.6	96.4
	other city - south of Utah County	2	.2	.4	96.8
	other city - north of Salt Lake County	1	.1	.2	97.0
	city outside of Utah	14	1.4	2.6	99.6
	entire state	2	.2	.4	100.0
	Total	529	51.8	100.0	
Missing	based on previous response, respondent was not expected to answer this question	394	38.6		
	blank	98	9.6		
	Total	492	48.2		
Total		1021	100.0		

q31 Do you telecommute to your job from your residence in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	yes	158	15.5	32.8	32.8
	no	323	31.6	67.2	100.0
	Total	481	47.1	100.0	
Missing	based on previous response, respondent was not expected to answer this question	392	38.4		
	blank	148	14.5		
	Total	540	52.9		
Total		1021	100.0		

q32 about how much was your total family income last year (2024)?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	less than \$15,000	12	1.2	1.4	1.4
	\$15,000-\$34,999	59	5.8	7.1	8.5
	\$35,000-\$49,999	64	6.3	7.7	16.2

	\$50,000-\$74,999	155	15.2	18.6	34.9
	\$75,000-\$99,999	148	14.5	17.8	52.6
	\$100,000-\$124,999	126	12.3	15.1	67.8
	\$125,000-\$149,999	81	7.9	9.7	77.5
	\$150,000+	187	18.3	22.5	100.0
	Total	832	81.5	100.0	
Missing	blank	182	17.8		
	written statement refusing to answer question	7	.7		
	Total	189	18.5		
Total		1021	100.0		

q33 What do you like most about living in Springville?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no response provided	220	21.5	21.5	21.5
	comment made	801	78.5	78.5	100.0
	Total	1021	100.0	100.0	

q34 What one thing would make Springville a better place to live?

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	no response provided	231	22.6	22.6	22.6
	comment made	790	77.4	77.4	100.0
	Total	1021	100.0	100.0	

q35 neighborhood

		Frequency	Percent	Valid Percent	Cumulative Percent
Valid	West Fields	71	7.0	8.0	8.0
	West Fields South	113	11.1	12.8	20.9
	north central	17	1.7	1.9	22.8
	plat A	59	5.8	6.7	29.5
	South Central	49	4.8	5.6	35.0
	North East	81	7.9	9.2	44.2
	Memorial Park	106	10.4	12.0	56.2
	Brookside	103	10.1	11.7	67.9
	Foothills	115	11.3	13.0	81.0
	Murdock	81	7.9	9.2	90.1
	Hunter Valley	43	4.2	4.9	95.0
	Camelot/Outlook	42	4.1	4.8	99.8
	other comment	2	.2	.2	100.0
	Total	882	86.4	100.0	

Missing blank	139	13.6	
Total	1021	100.0	

Survey information

		Survey Format			Cumulative Percent
		Frequency	Percent	Valid Percent	
Valid	Online	422	41.3	41.3	41.3
	Paper	599	58.7	58.7	100.0
	Total	1021	100.0	100.0	